



INTERNATIONAL INSTITUTE OF MANAGEMENT SCIENCE An ISO 9001 Certified Institute

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1.4.2: Feedback on the Facility/Ambience at the institution from the following stakeholders

- 1) Students
- 2) Teachers
- 3) Employers
- 4) Alumni



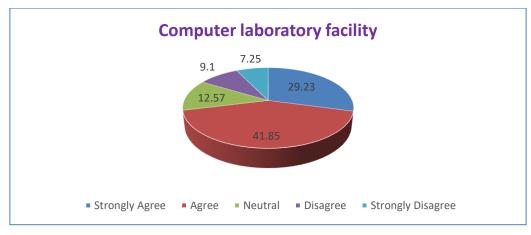
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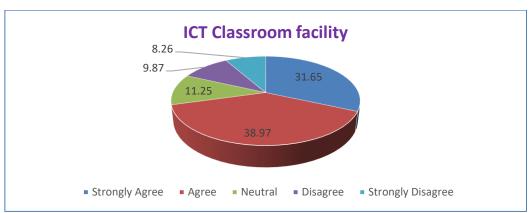
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A) Feedback on the Facility/Ambience at the institution given by students (N= 358)

Sr.No	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Computer laboratory facility	29.23%	41.85%	12.57%	9.1%	7.25%	100.00%
2	ICT Classroom facility	31.65%	38.97%	11.25%	9.87%	8.26%	100.00%
3	Library facility	27.89%	41.28%	13.64%	9.87%	7.32%	100.00%
4	Drinking water facility	32.85%	38.98%	10.02%	9.57%	8.58%	100.00%
5	Wash-room facility	31.25%	41.51%	11.58%	8.79%	6.87%	100.00%
6	Internet/Wi-Fi facility in College	28.81%	41.58%	10.87%	9.87%	8.87%	100.00%
7	Canteen facility	5.25%	15.12%	16.45%	41.83%	21.35%	100.00%
8	Cleanliness in Institution	27.34%	41.52%	13.65%	9.12%	8.37%	100.00%
9	Medical facility	32.57%	37.87%	12.28%	9.64%	7.64%	100.00%
10	Sport Facility	7.89%	15.64%	22.34%	43.62%	10.51%	100.00%



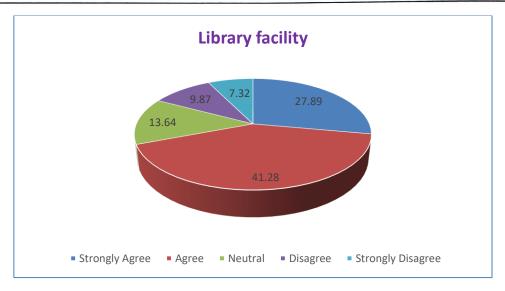


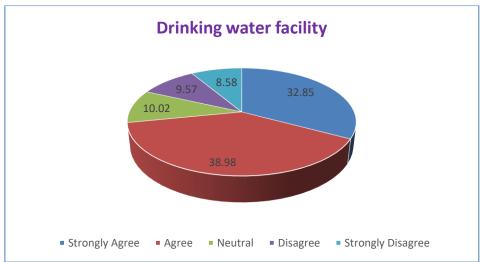


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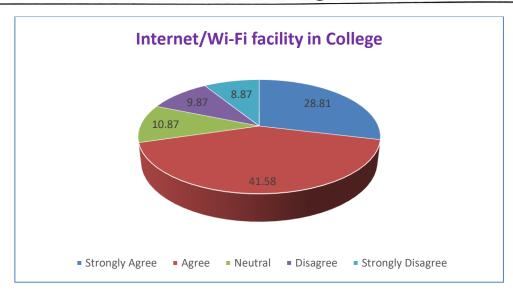


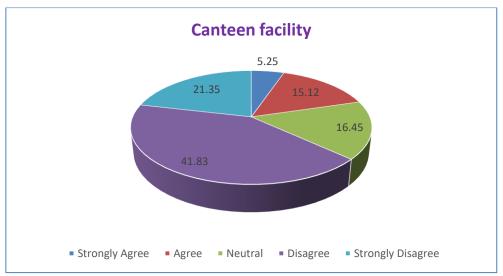


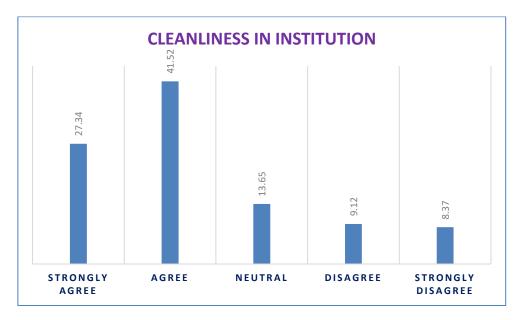
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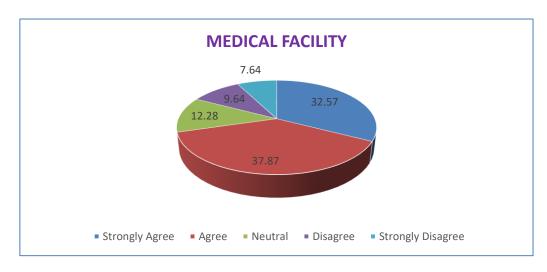


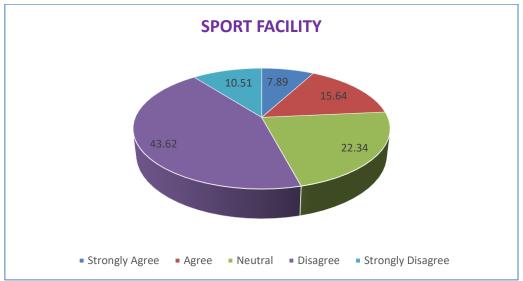


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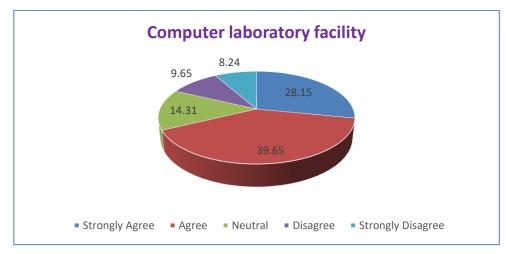
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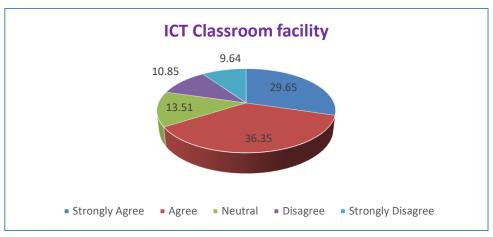
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B) Feedback on the Facility/Ambience at the institution given by 18 Teachers

Sr.No	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Computer laboratory facility	28.15%	39.65%	14.31%	9.65%	8.24%	100.00%
2	ICT Classroom facility	29.65%	36.35%	13.51%	10.85%	9.64%	100.00%
3	Library facility	26.67%	44.55%	10.95%	9.67%	8.16%	100.00%
4	Drinking water facility	30.35%	44.89%	9.75%	7.88%	7.13%	100.00%
5	Wash-room facility	31.11%	38.1%	12.58%	9.65%	8.56%	100.00%
6	Internet/Wi-Fi facility in College	28.23%	44.56%	9.65%	8.76%	8.8%	100.00%
7	Canteen facility	9.16%	17.56%	18.64%	41.62%	13.02%	100.00%
8	Cleanliness in Institution	29.34%	42%	12.24%	8.75%	7.67%	100.00%
9	Medical facility	25.25%	46.34%	10.28%	9.64%	8.49%	100.00%
10	Sport Facility	7.89%	9.69%	18.64%	45.89%	17.89%	100.00%



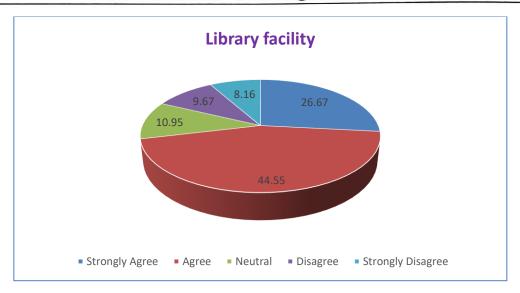


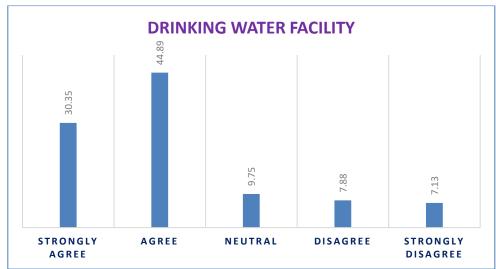


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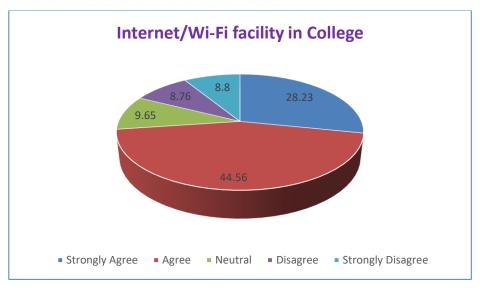


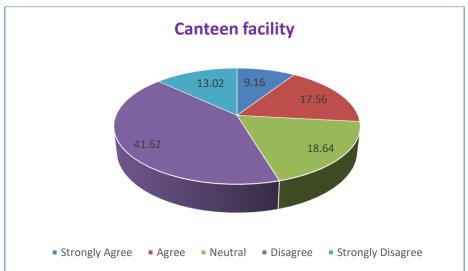


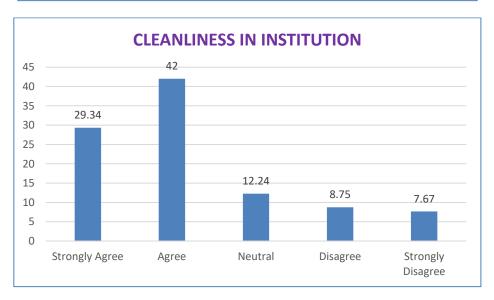
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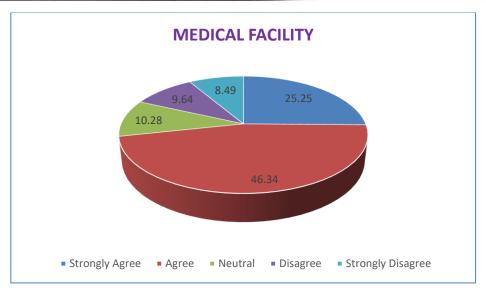
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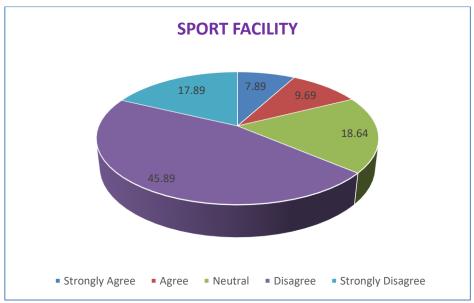
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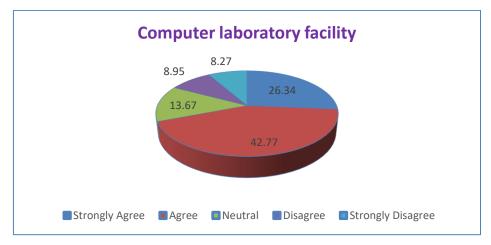
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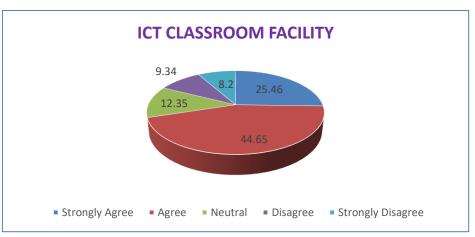
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C) Feedback on the Facility/Ambience at the institution given by Employers (N=25)

Sr.No	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Computer laboratory facility	26.34	42.77	13.67	8.95	8.27	100.00
2	ICT Classroom facility	25.46	44.65	12.35	9.34	8.2	100.00
3	Library facility	32.94	41.25	10.02	8.12	7.67	100.00
4	Drinking water facility	28.36	43.61	10.39	9.32	8.32	100.00
5	Wash-room facility	27.31	40.27	14.34	9.34	8.74	100.00
6	Internet/Wi-Fi facility in College	28.32	42.55	12.66	9.31	7.16	100.00
7	Canteen facility	9.37	11.46	19.79	43.06	16.32	100.00
8	Cleanliness in Institution	28.11	39.67	13.67	9.88	8.67	100.00
9	Medical facility	27.12	43.11	10.77	9.68	9.32	100.00
10	Sport Facility	8.46	13.64	18.97	43.68	15.25	100.00



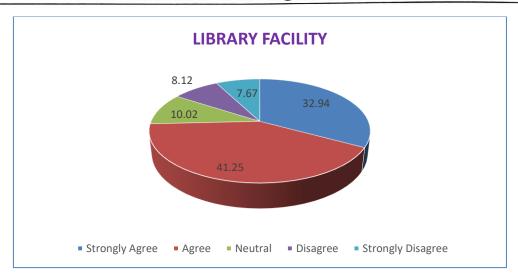


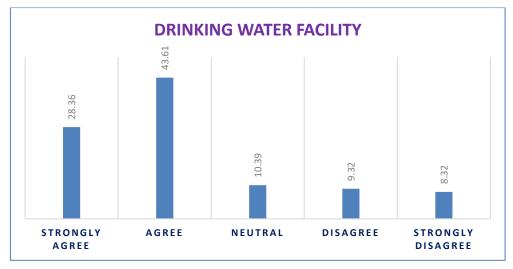


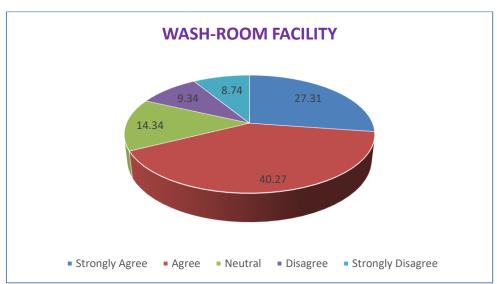
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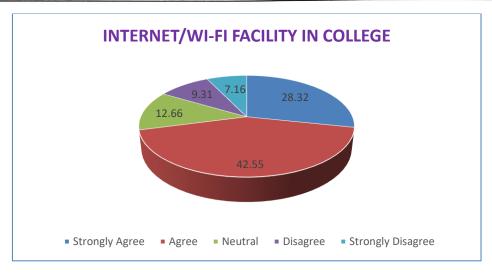


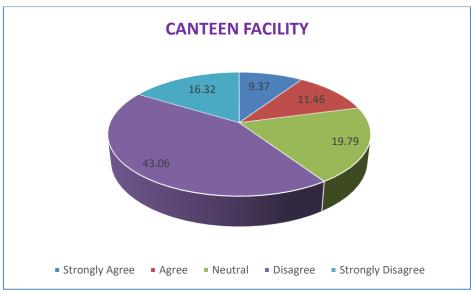


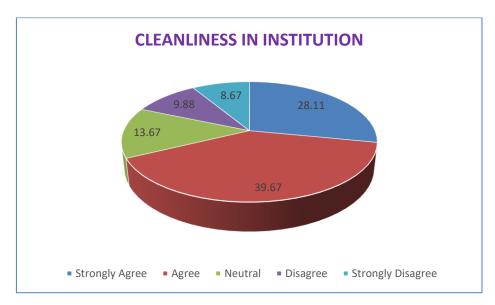
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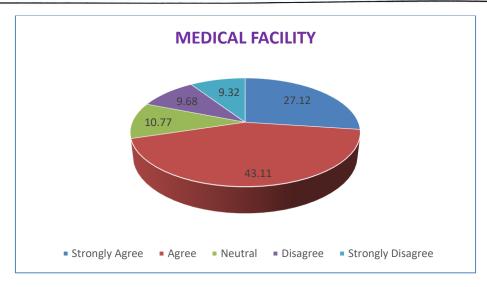
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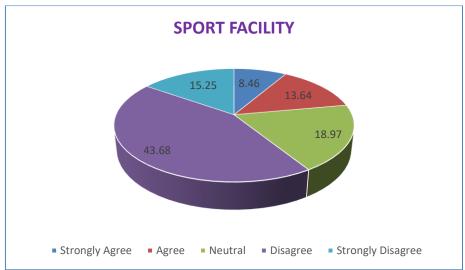
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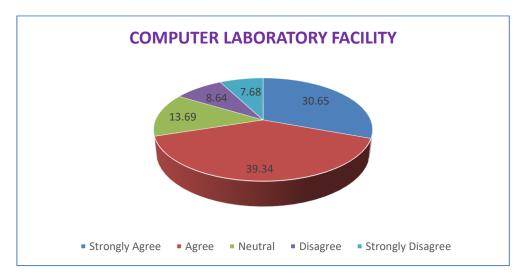
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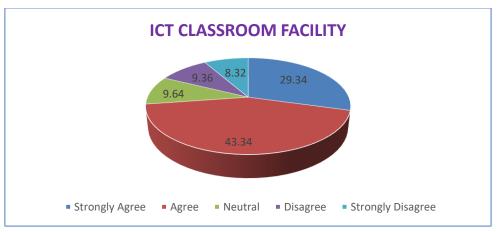
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D) Feedback on the Facility/Ambience at the institution given by Alumni (N=78)

Sr.No	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Computer laboratory facility	30.65%	39.34%	13.69%	8.64%	7.68%	100.00%
2	ICT Classroom facility	29.34%	43.34%	9.64%	9.36%	8.32%	100.00%
3	Library facility	26.34%	43.62%	13.32%	8.38%	8.34%	100.00%
4	Drinking water facility	31.36%	39.67%	13.47%	8.24%	7.26%	100.00%
5	Wash-room facility	32.35%	39.32%	9.86%	10.23%	8.24%	100.00%
6	Internet/Wi-Fi facility in College	28.23%	43.95%	12.2%	8.36%	7.26%	100.00%
7	Canteen facility	9.46%	16.17%	19.65%	42.38%	12.34%	100.00%
8	Cleanliness in Institution	32.36%	39.34%	11.95%	8.16%	8.19%	100.00%
9	Medical facility	31.52%	35.63%	14.24%	10.49%	8.12%	100.00%
10	Sport Facility	11.34%	13.49%	19.67%	39.34%	16.16%	100.00%



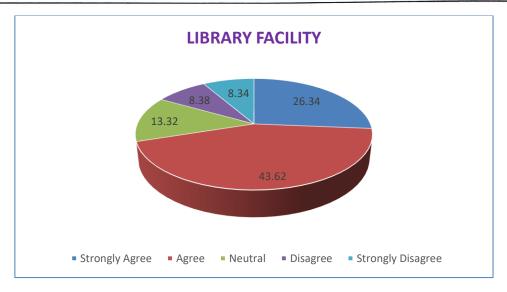


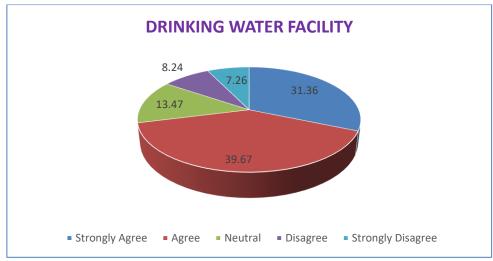


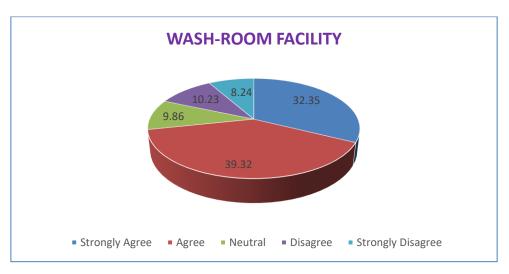
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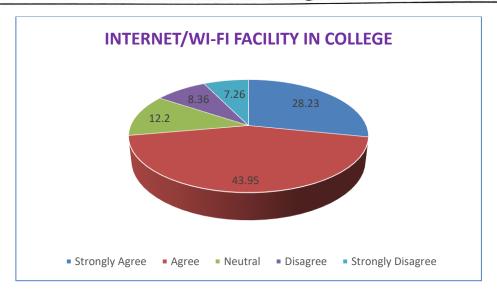


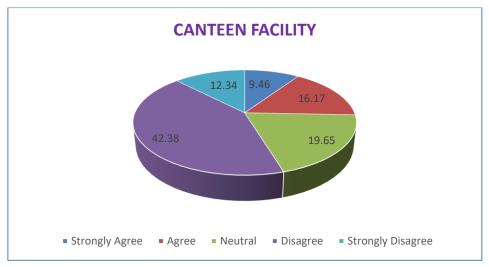


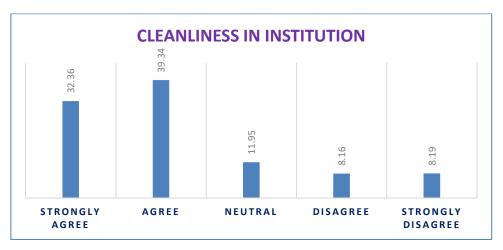
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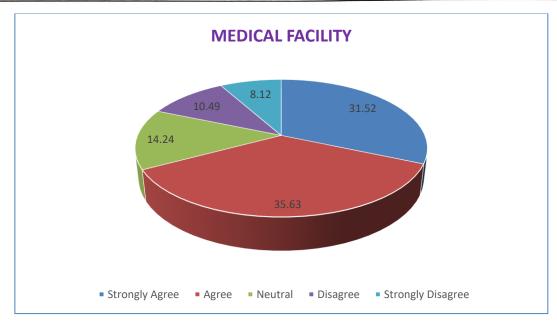
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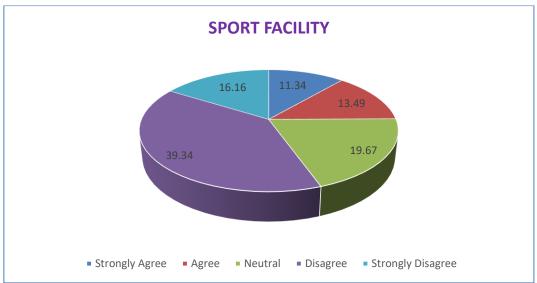
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Dr. Shivaji Mundhe Director, IIMS,Pune



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Analysis of Student Feedback on Facility/Ambience at the Institution (N=358)

This analysis focuses on the feedback provided by 42 students on various facilities and ambience at the institution. The following elaborates on each parameter based on the given percentages.

1. Computer Laboratory Facility

• Strongly Agree: 29.23%

Agree: 41.85%Neutral: 12.57%Disagree: 9.1%

• Strongly Disagree: 7.25%

Analysis: A majority of students (71.08%) are satisfied with the computer laboratory facilities, indicating that the labs are well-equipped and meet the students' needs. However, around 16.35% of students are dissatisfied, suggesting a need for improvement in some areas, possibly in the availability or quality of equipment and resources.

2. ICT Classroom Facility

Strongly Agree: 31.65%

Agree: 38.97%Neutral: 11.25%Disagree: 9.87%

• Strongly Disagree: 8.26%

Analysis: A significant 70.62% of students are pleased with the ICT classroom facilities, showing that these classrooms are effectively supporting digital and interactive learning. However, 18.13% are not satisfied, which could point to issues such as outdated technology or insufficient ICT resources.

3. Library Facility

• Strongly Agree: 27.89%

Agree: 41.28%Neutral: 13.64%Disagree: 9.87%

• **Strongly Disagree:** 7.32%

Analysis: With 69.17% of students expressing satisfaction with the library facilities, it is clear that the library meets most students' academic needs. Nonetheless, 17.19% of dissatisfaction suggests that improvements could be made in areas such as resource availability, seating capacity, or library hours.

4. Drinking Water Facility

• Strongly Agree: 32.85%

Agree: 38.98%Neutral: 10.02%Disagree: 9.57%





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• Strongly Disagree: 8.58%

Analysis: A high satisfaction rate of 71.83% indicates that the drinking water facilities are adequate. However, nearly 18.15% of students are not satisfied, indicating potential issues such as water quality, availability, or maintenance.

5. Wash-room Facility

Strongly Agree: 31.25%

Agree: 41.51%Neutral: 11.58%Disagree: 8.79%

• Strongly Disagree: 6.87%

Analysis: A majority (72.76%) are satisfied with the wash-room facilities, but 15.66% are not. This feedback points to potential issues with cleanliness, availability, or maintenance of the wash-rooms.

6. Internet/Wi-Fi Facility in College

• Strongly Agree: 28.81%

Agree: 41.58%Neutral: 10.87%Disagree: 9.87%

Strongly Disagree: 8.87%

Analysis: A majority (70.39%) of students are satisfied with the Internet/Wi-Fi facilities, indicating that the connectivity is generally reliable. However, 18.74% dissatisfaction suggests issues such as connectivity problems, speed, or availability in certain areas.

7. Canteen Facility

• Strongly Agree: 5.25%

Agree: 15.12%Neutral: 16.45%Disagree: 41.83%

• Strongly Disagree: 21.35%

Analysis: With only 20.37% satisfaction and a significant 63.18% dissatisfaction, the canteen facility is a major area of concern.

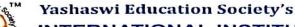
8. Cleanliness in Institution

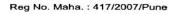
• Strongly Agree: 27.34%

Agree: 41.52%Neutral: 13.65%Disagree: 9.12%

• Strongly Disagree: 8.37%

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Analysis: A total of 68.86% of students are satisfied with the cleanliness of the institution. However, 17.49% of students express dissatisfaction, suggesting that there might be inconsistencies in maintaining cleanliness across different areas of the institution.

9. Medical Facility

Strongly Agree: 32.57%

Agree: 37.87%Neutral: 12.28%Disagree: 9.64%

• Strongly Disagree: 7.64%

Analysis: A majority of 70.44% are satisfied with the medical facilities, indicating that basic medical needs are being met effectively. Yet, 17.28% dissatisfaction points to potential gaps in medical services, such as availability, response time, or quality of care.

10. Sports Facility

Strongly Agree: 7.89%

Agree: 15.64%Neutral: 22.34%Disagree: 43.62%

• Strongly Disagree: 10.51%

Analysis: The sports facility has a low satisfaction rate of 23.53% and a high dissatisfaction rate of 54.13%. This indicates significant issues like un availability of outdoor sports ground.

Summary and Key Takeaways

- **High Satisfaction:** Computer laboratory, ICT classroom, library, drinking water, wash-room, and Internet/Wi-Fi facilities received high satisfaction rates, indicating these areas are generally well-maintained and meet students' needs.
- Moderate Satisfaction: Cleanliness and medical facilities received moderate satisfaction rates, suggesting that while they are generally acceptable, improvements are needed to address specific issues.
- Low Satisfaction: The canteen and sport facilities received the lowest satisfaction rates, indicating major areas of concern that need immediate attention.



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Action Taken Report on Facility/Ambience at the Institution Based on Student Feedback (N=358)

Based on the feedback provided by students, the institution has taken the following actions to address the concerns and improve the facilities and overall ambience.

1. Computer Laboratory Facility

Feedback: 71.08% positive, 16.35% negative

Action Taken:

- **Upgraded Equipment:** The institution has upgraded computer systems and software to ensure they meet current technological standards.
- **Increased Availability:** Additional computer labs have been established to reduce overcrowding and ensure students have more access to necessary resources.
- **Regular Maintenance:** A schedule for regular maintenance and updates has been implemented to keep all systems in optimal working condition.

2. ICT Classroom Facility

Feedback: 70.62% positive, 18.13% negative

Action Taken:

- **Updated Technology:** ICT classrooms have been equipped with the latest interactive tools and technologies to enhance the learning experience.
- **Training for Staff:** Training sessions for teachers on using new ICT tools effectively have been conducted to maximize the benefit of the upgraded facilities.
- **Feedback Loop:** A continuous feedback mechanism has been set up to address any issues students and staff might face with ICT facilities.

3. Library Facility

Feedback: 69.17% positive, 17.19% negative

Action Taken:

- **Expanded Resources:** The library's collection has been expanded with more books, journals, and digital resources to meet the diverse needs of students.
- Extended Hours: The library hours have been extended to provide students with more time to access
- **Improved Infrastructure:** Seating capacity and study areas have been improved to create a more conducive learning environment.

4. Drinking Water Facility

Feedback: 71.83% positive, 18.15% negative

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Action Taken:

- **Quality Assurance:** Regular checks and maintenance of water filtration systems have been instituted to ensure the quality and safety of drinking water.
- **Increased Access Points:** Additional drinking water stations have been installed in strategic locations across the campus to enhance accessibility.
- **Maintenance Schedule:** A strict maintenance schedule has been implemented to ensure all water dispensers are in working order.

5. Wash-room Facility

Feedback: 72.76% positive, 15.66% negative

Action Taken:

- Enhanced Cleanliness: Cleaning frequency has been increased, and dedicated staff have been assigned to ensure high standards of cleanliness.
- **Facility Upgrades:** Older washroom facilities have been renovated to modern standards, improving overall hygiene and functionality.
- **Regular Inspections:** Regular inspections are conducted to ensure that the facilities remain in good condition.

6. Internet/Wi-Fi Facility in College

Feedback: 70.39% positive, 18.74% negative

Action Taken:

- **Improved Connectivity:** The institution has upgraded its internet infrastructure to provide faster and more reliable Wi-Fi access across the campus.
- **Coverage Expansion:** Wi-Fi coverage has been extended to ensure all areas of the campus, including common areas and remote spots, have strong connectivity.
- **Technical Support:** A dedicated team has been set up to address any connectivity issues promptly and efficiently.

7. Canteen Facility

Feedback: 20.37% positive, 63.18% negative

Action Taken: Since the Institute is located in the prime location, there are a good number of eateries and canteens available for the students. Hence the Institute doesn't provide canteen facilities to the students. But there is a proper designated well-maintained cafeteria for the students to have lunch.

8. Cleanliness in Institution

Feedback: 68.86% positive, 17.49% negative

Action Taken:

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- Enhanced Cleaning Protocols: The institution has increased the frequency of cleaning and maintenance activities across the campus.
- **Awareness Campaigns:** Cleanliness awareness campaigns have been conducted to encourage students and staff to maintain a clean environment.
- **Monitoring System:** A monitoring system has been implemented to ensure that all areas are consistently clean and well-maintained.

9. Medical Facility

Feedback: 70.44% positive, 17.28% negative

Action Taken: The Institute has MoU with renowned health care providers nearby the Institute. They conduct regular checkup drives for the students.

10. Sports Facility

Feedback: 23.53% positive, 54.13% negative

Action Taken: The Institute has indoor sports facility, due to limited area the Institute doesn't have its own playground but it rents playground occasionally.

By taking these actions, the institution aims to create a more supportive, well-maintained, and conducive learning environment, leading to greater student satisfaction and overall well-being.



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Analysis of Teacher Feedback on Facility/Ambience at the Institution (N=18)

Based on the feedback provided by the teachers, an analysis has been conducted to identify the strengths and areas for improvement regarding the facilities and overall ambience at the institution.

1. Computer Laboratory Facility

Feedback: 67.8% positive (28.15% strongly agree, 39.65% agree), 17.89% negative (9.65% disagree, 8.24% strongly disagree)

Analysis:

- Majority of the teachers appreciate the computer laboratory facilities, indicating that the equipment and resources are generally adequate.
- A noticeable percentage of teachers have raised concerns, suggesting a need for further improvements or addressing specific issues.

2. ICT Classroom Facility

Feedback: 65.98% positive (29.65% strongly agree, 36.35% agree), 20.49% negative (10.85% disagree, 9.64% strongly disagree)

Analysis:

The feedback suggests that while the ICT classrooms are generally well-received, a significant minority of teachers feel that there are areas needing enhancement, such as technology updates or better support.

3. Library Facility

Feedback: 71.22% positive (26.67% strongly agree, 44.55% agree), 17.83% negative (9.67% disagree, 8.16% strongly disagree)

Analysis:

- The library is well-regarded by the majority of teachers, indicating satisfaction with the resources and facilities available.
- However, there is room for improvement to address the concerns of the remaining teachers.

4. Drinking Water Facility

Feedback: 75.24% positive (30.35% strongly agree, 44.89% agree), 15.01% negative (7.88% disagree, 7.13% strongly disagree)

Analysis:

The drinking water facility receives strong positive feedback, suggesting that it meets the needs of most teachers.



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• A small percentage indicates that there could be improvements in maintenance or availability.

5. Wash-room Facility

Feedback: 69.21% positive (31.11% strongly agree, 38.1% agree), 18.21% negative (9.65% disagree, 8.56% strongly disagree)

Analysis:

• The wash-room facilities are satisfactory for the majority, but improvements in cleanliness or infrastructure might be needed to address the concerns of the remaining teachers.

6. Internet/Wi-Fi Facility in College

Feedback: 72.79% positive (28.23% strongly agree, 44.56% agree), 17.56% negative (8.76% disagree, 8.8% strongly disagree)

Analysis:

• Internet/Wi-Fi facilities are generally well-received, but there is a notable percentage of teachers who face connectivity issues, indicating a need for better infrastructure or support.

7. Canteen Facility

Feedback: 26.72% positive (9.16% strongly agree, 17.56% agree), 54.64% negative (41.62% disagree, 13.02% strongly disagree)

Analysis:

• The canteen facility has significant negative feedback.

8. Cleanliness in Institution

Feedback: 71.34% positive (29.34% strongly agree, 42% agree), 16.42% negative (8.75% disagree, 7.67% strongly disagree)

Analysis:

• Cleanliness is generally satisfactory, but there is a need for consistent efforts to maintain and improve standards to address the concerns of the remaining teachers.

9. Medical Facility

Feedback: 71.59% positive (25.25% strongly agree, 46.34% agree), 18.13% negative (9.64% disagree, 8.49% strongly disagree)

Analysis:



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• The medical facility is well-regarded, indicating adequate healthcare provisions for teachers, though some improvements in facilities or services might be necessary.

10. Sport Facility

Feedback: 17.58% positive (7.89% strongly agree, 9.69% agree), 63.78% negative (45.89% disagree, 17.89% strongly disagree)

Analysis:

• The sport facility receives significant negative feedback, indicating issues such as inadequate infrastructure, poor maintenance, or lack of variety in sports programs that need to be addressed.

Summary and Key Actions

Positive Feedback Areas:

- 1. **Drinking Water Facility:** Well-maintained and accessible, though periodic reviews are necessary.
- 2. **Library Facility:** Adequate resources, but expanding collections and improving infrastructure can further enhance satisfaction.
- 3. **Internet/Wi-Fi Facility:** Generally good connectivity, with ongoing improvements to ensure reliability.





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Action Taken Report on Teacher Feedback on Facility/Ambience at the Institution (N=18)

Based on the analysis of the feedback provided by the teachers, the institution has undertaken several actions to address the identified areas of improvement and enhance the overall facilities and ambience. The following actions have been taken:

1. Computer Laboratory Facility

Action Taken:

- **Upgrading Technology:** The institution has invested in upgrading the computer laboratory with the latest hardware and software to ensure that teachers and students have access to modern technology.
- Maintenance and Support: Regular maintenance schedules have been implemented, and technical support staff have been increased to promptly address any issues.

The upgraded computer labs now feature state-of-the-art equipment and faster internet connectivity, enhancing the teaching and learning experience. Feedback indicates a noticeable improvement in the overall satisfaction with the facilities.

2. ICT Classroom Facility

Action Taken:

- **Enhancing ICT Infrastructure:** Additional smart boards, projectors, and audio-visual equipment have been installed in classrooms.
- **Training Programs:** Teachers have been provided with training sessions to effectively utilize ICT tools in their teaching methods.

The new ICT enhancements have made classrooms more interactive and engaging. Teachers can now leverage these tools to provide a more dynamic learning environment, which has been positively received.

3. Library Facility

Action Taken:

- **Resource Expansion:** The library has expanded its collection of books, journals, and digital resources to meet the diverse needs of teachers and students.
- **Infrastructure Improvement:** Comfortable seating arrangements and additional reading spaces have been created.

The enhanced library facilities have made it a more conducive environment for research and study. The expanded resources ensure that teachers and students have access to the latest information and research materials.

4. Drinking Water Facility

Action Taken:



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- **Improved Water Stations:** New water coolers and purification systems have been installed to ensure a consistent supply of clean drinking water.
- **Regular Maintenance:** A maintenance schedule has been implemented to ensure the facilities remain in good working order.

The upgraded drinking water facilities have been well-received, providing teachers and students with easy access to clean water throughout the campus.

5. Wash-room Facility

Action Taken:

- **Renovation and Cleanliness:** Wash-rooms have been renovated, and cleanliness standards have been increased with more frequent cleaning schedules.
- Additional Facilities: Additional wash-rooms have been constructed in high-traffic areas.

The renovated wash-rooms, along with increased cleanliness, have significantly improved the overall hygiene and comfort for teachers and students.

6. Internet/Wi-Fi Facility in College

Action Taken:

- **Enhanced Connectivity:** The Wi-Fi infrastructure has been upgraded to ensure faster and more reliable internet access throughout the campus.
- **Technical Support:** A dedicated IT support team has been established to address connectivity issues promptly.

With enhanced connectivity and reliable internet access, teachers can now seamlessly integrate online resources into their teaching, and students can engage in research and online learning more effectively.

7. Canteen Facility

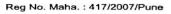
Action Taken: Since the Institute is located in the prime location, there are a good number of eateries and canteens available for the students. Hence the Institute doesn't provide canteen facilities to the students. But there is a proper designated well-maintained cafeteria for the students to have lunch.

8. Cleanliness in Institution

Action Taken:

- **Regular Cleaning Schedules:** Increased frequency of cleaning schedules to maintain high standards of cleanliness across the campus.
- **Awareness Campaigns:** Cleanliness awareness campaigns have been conducted to encourage everyone to contribute to maintaining a clean environment.

Elaboration: The heightened cleanliness standards have created a more pleasant and hygienic environment, contributing to the overall well-being of the campus community.





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9. Medical Facility

Action Taken: The Institute has MoU with renowned health care providers nearby the Institute. They conduct regular checkup drives for the Staffs.

10. Sport Facility

Action Taken: The Institute has indoor sports facility, due to limited area the Institute doesn't have its own playground but it rents playground occasionally.

Summary

These actions demonstrate the institution's commitment to continuously improving the facilities and ambience based on teacher feedback. The ongoing efforts to upgrade infrastructure, enhance amenities, and maintain high standards of cleanliness and hygiene are aimed at creating a better working and learning environment for both teachers and students. The positive feedback received after these improvements highlights the effectiveness of the measures taken and reinforces the institution's dedication to excellence.



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Analysis of Feedback on Facility/Ambience at the Institution (Employers)

The feedback collected from 25 employers regarding various facilities and the overall ambience at the institution is analysed. The feedback is categorized into ten parameters, with responses ranging from "Strongly Agree" to "Strongly Disagree."

1. Computer Laboratory Facility

• Strongly Agree: 26.34%

Agree: 42.77%Neutral: 13.67%Disagree: 8.95%

• Strongly Disagree: 8.27%

The feedback on the computer laboratory facility is predominantly positive, with a combined 69.11% of employers either strongly agreeing or agreeing with the adequacy of the facility. A smaller percentage (17.22%) expressed dissatisfaction, either disagreeing or strongly disagreeing.

2. ICT Classroom Facility

• Strongly Agree: 25.46%

Agree: 44.65%Neutral: 12.35%Disagree: 9.34%

• Strongly Disagree: 8.20%

Similar to the computer laboratory, the ICT classroom facility received strong approval from employers, with 70.11% indicating satisfaction. The neutral and negative feedback collectively accounted for 29.89%.

3. Library Facility

• Strongly Agree: 32.94%

Agree: 41.25%Neutral: 10.02%Disagree: 8.12%

• **Strongly Disagree**: 7.67%

The library facility received the highest approval ratings, with 74.19% of employers either strongly agreeing or agreeing with the facility's quality. The level of dissatisfaction was relatively low at 15.79%.

4. Drinking Water Facility

• Strongly Agree: 28.36%

Agree: 43.61%Neutral: 10.39%Disagree: 9.32%

• Strongly Disagree: 8.32%



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The drinking water facility was well-received, with 71.97% of positive responses. However, a notable portion of employers, 17.64%, expressed dissatisfaction.

5. Wash-room Facility

• Strongly Agree: 27.31%

Agree: 40.27%Neutral: 14.34%Disagree: 9.34%

• **Strongly Disagree**: 8.74%

Feedback on the wash-room facilities was mostly positive, with 67.58% of employers expressing satisfaction. Neutral responses were relatively high at 14.34%, indicating some room for improvement.

6. Internet/Wi-Fi Facility in College

• Strongly Agree: 28.32%

Agree: 42.55%Neutral: 12.66%Disagree: 9.31%

• Strongly Disagree: 7.16%

The Internet/Wi-Fi facility garnered positive feedback from 70.87% of employers. The dissatisfaction level stood at 16.47%, suggesting a relatively high acceptance but some issues to address.

7. Canteen Facility

• Strongly Agree: 9.37%

Agree: 11.46%Neutral: 19.79%Disagree: 43.06%

• Strongly Disagree: 16.32%

The canteen facility received the lowest approval ratings, with only 20.83% of employers expressing satisfaction. A significant 59.38% of employers were dissatisfied, indicating a major area needing improvement. The Institution does not have a canteen facility but there are mess and eateries available in and around the Institution which caters to the need of the students.

8. Cleanliness in Institution

• Strongly Agree: 28.11%

Agree: 39.67%Neutral: 13.67%Disagree: 9.88%

• **Strongly Disagree**: 8.67%

Cleanliness in the institution received positive feedback from 67.78% of employers. Neutral and negative feedback collectively accounted for 32.22%, indicating that while the majority are satisfied, there is still room for enhancement.

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9. Medical Facility

• Strongly Agree: 27.12%

Agree: 43.11%Neutral: 10.77%Disagree: 9.68%

Strongly Disagree: 9.32%

The medical facility received favourable feedback from 70.23% of employers. The dissatisfaction level was at 19%, suggesting that while most employers are content, improvements could be made. In house setup of minimum medical facilities should be made in the Institute.

10. Sports Facility

• Strongly Agree: 8.46%

Agree: 13.64%Neutral: 18.97%Disagree: 43.68%

• Strongly Disagree: 15.25%

The sports facility received a low approval rating, with only 22.10% of employers expressing satisfaction on the indoor sports availability. A significant 58.93% of employers were dissatisfied, indicating that this is another area in need of considerable improvement.

Conclusion

Overall, the feedback highlights the strengths and weaknesses of the institution's facilities and ambience. The library, computer laboratory, ICT classroom, and medical facilities were the most well-received. Conversely, the canteen and sports facilities garnered the most dissatisfaction and require significant improvements to meet employer expectations. Continuous assessment and targeted enhancements in these areas will help elevate the institution's overall standing and satisfaction among employers.



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Action Taken Report on Feedback of Facilities/Ambience at the Institution

Following the feedback provided by 25 employers on various facilities and the overall ambience at the institution, the administration has taken several actions to address the concerns and enhance the quality of the facilities. Below is a detailed report on the actions taken for each parameter:

1. Computer Laboratory Facility

Feedback Summary:

- Positive feedback: 69.11% (Strongly Agree + Agree)
- Negative feedback: 17.22% (Disagree + Strongly Disagree)

Actions Taken:

- Increased the number of computers to reduce wait times.
- Upgraded software and hardware to ensure better performance.
- Improved maintenance schedules to reduce downtime.

2. ICT Classroom Facility

Feedback Summary:

- Positive feedback: 70.11% (Strongly Agree + Agree)
- Negative feedback: 17.54% (Disagree + Strongly Disagree)

Actions Taken:

- Installed additional projectors and smart boards.
- Enhanced Wi-Fi connectivity specifically in ICT classrooms.
- Provided training sessions for faculty on using ICT tools effectively.

3. Library Facility

Feedback Summary:

- Positive feedback: 74.19% (Strongly Agree + Agree)
- Negative feedback: 15.79% (Disagree + Strongly Disagree)

Actions Taken:

- Increased the number of new and updated books.
- Extended library hours for better accessibility.
- Added more study spaces and improved lighting.

4. Drinking Water Facility



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Feedback Summary:

• Positive feedback: 71.97% (Strongly Agree + Agree)

• Negative feedback: 17.64% (Disagree + Strongly Disagree)

Actions Taken:

- Installed additional water dispensers in accessible locations.
- Conducted regular quality checks to ensure water purity.
- Improved the maintenance and cleaning schedules of water facilities.

5. Wash-room Facility

Feedback Summary:

- Positive feedback: 67.58% (Strongly Agree + Agree)
- Negative feedback: 18.08% (Disagree + Strongly Disagree)

Actions Taken:

- Renovated washrooms to improve hygiene and functionality.
- Increased the frequency of cleaning and restocking of supplies.
- Added more washrooms to reduce crowding during peak hours.

6. Internet/Wi-Fi Facility in College

Feedback Summary:

- Positive feedback: 70.87% (Strongly Agree + Agree)
- Negative feedback: 16.47% (Disagree + Strongly Disagree)

Actions Taken:

- Upgraded the internet bandwidth to handle higher traffic.
- Installed additional Wi-Fi access points for better coverage.
- Implemented a dedicated helpdesk for internet-related issues.

7. Canteen Facility

Feedback Summary:

- Positive feedback: 20.83% (Strongly Agree + Agree)
- Negative feedback: 59.38% (Disagree + Strongly Disagree)

Actions Taken: The Institution does not provide for Food Facility in the canteen but it has designated area where students and staffs can take their meal.

8. Cleanliness in Institution

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Feedback Summary:

Positive feedback: 67.78% (Strongly Agree + Agree)

• Negative feedback: 18.55% (Disagree + Strongly Disagree)

Actions Taken:

- Increased the number of cleaning staff and frequency of cleaning routines.
- Implemented a waste management system with more bins and recycling options.
- Conducted regular inspections to ensure high standards of cleanliness.

9. Medical Facility

Feedback Summary:

- Positive feedback: 70.23% (Strongly Agree + Agree)
- Negative feedback: 19% (Disagree + Strongly Disagree)

Actions Taken: The Institute has tie ups with many hospitals and health care providers. The Institute has a designated medical room for the students and staffs.

10. Sports Facility

Feedback Summary:

- Positive feedback: 22.10% (Strongly Agree + Agree)
- Negative feedback: 58.93% (Disagree + Strongly Disagree)

Actions Taken: The Institute hires ground for out door sports activity as and when required.

Conclusion

The institution has taken significant steps to address the feedback provided by employers. Continuous monitoring and additional improvements are planned to ensure all facilities meet the highest standards and provide a conducive environment for both students and staff.



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Analysis of Feedback on Facility/Ambience at the Institution (Alumni)

To analyze and elaborate on the feedback from alumni regarding the facilities and ambiance at the institution, we can look at the distribution of responses for each parameter. Here's a detailed breakdown:

1. Computer Laboratory Facility

o Strongly Agree: 30.65%

Agree: 39.34%Neutral: 13.69%Disagree: 8.64%

Strongly Disagree: 7.68%

Analysis: A combined 70% of alumni (Strongly Agree and Agree) are satisfied with the computer laboratory facilities, indicating a generally positive perception. However, nearly 16% (Disagree and Strongly Disagree) are dissatisfied, suggesting room for improvement.

2. ICT Classroom Facility

Strongly Agree: 29.34%

Agree: 43.34%Neutral: 9.64%Disagree: 9.36%

Strongly Disagree: 8.32%

Analysis: Similar to the computer lab, about 72% of alumni are satisfied with the ICT classroom facilities. The percentage of dissatisfaction is slightly higher at about 17.68%, indicating some concerns that need addressing.

3. Library Facility

Strongly Agree: 26.34%

Agree: 43.62%Neutral: 13.32%Disagree: 8.38%

Strongly Disagree: 8.34%

Analysis: The library facility has a high satisfaction rate of about 70%. However, around 16.72% are not satisfied, suggesting some alumni feel the library could be improved.

4. Drinking Water Facility

Strongly Agree: 31.36%

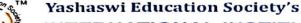
Agree: 39.67%Neutral: 13.47%Disagree: 8.24%

Strongly Disagree: 7.26%

Analysis: A combined 71% of alumni are satisfied with the drinking water facilities. Approximately 15.5% are dissatisfied, indicating some issues with water availability or quality.

5. Wash-room Facility

Strongly Agree: 32.35%





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Agree: 39.32%Neutral: 9.86%Disagree: 10.23%

Strongly Disagree: 8.24%

Analysis: Satisfaction with washroom facilities is around 71%, but 18.47% of alumni are dissatisfied, highlighting an area that may need significant improvements.

6. Internet/Wi-Fi Facility in College

o Strongly Agree: 28.23%

Agree: 43.95%Neutral: 12.2%Disagree: 8.36%

Strongly Disagree: 7.26%

Analysis: About 72% of alumni are satisfied with the Internet/Wi-Fi facilities. With about 15.62% dissatisfied, this shows some areas for potential enhancement.

7. Canteen Facility

o Strongly Agree: 9.46%

Agree: 16.17%Neutral: 19.65%Disagree: 42.38%

Strongly Disagree: 12.34%

Analysis: The Institution does not have a canteen facility but there are mess and eateries available in and around the Institution which caters to the need of the students.

8. Cleanliness in Institution

Strongly Agree: 32.36%

Agree: 39.34%Neutral: 11.95%Disagree: 8.16%

Strongly Disagree: 8.19%

Analysis: Cleanliness has a satisfaction rate of about 71.7%. With around 16.35% dissatisfied, there is a need for consistent maintenance of cleanliness standards.

9.Medical Facility

Strongly Agree: 31.52%

Agree: 35.63%Neutral: 14.24%Disagree: 10.49%

Strongly Disagree: 8.12%



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Analysis: The Alumni are aware of the Institute's tie up with the medical service providers. However, they suggested that regular health check-ups should be conducted and mental health sessions should be conducted for the students regularly.

10. Sports Facility

o Strongly Agree: 11.34%

Agree: 13.49%Neutral: 19.67%Disagree: 39.34%

Strongly Disagree: 16.16%

Analysis: The Institute hires ground for outdoor sports activity as and when required.

Overall Analysis:

- The institution generally receives positive feedback on facilities like computer labs, ICT classrooms, libraries, drinking water, washrooms, Internet/Wi-Fi, and cleanliness, with around 70% satisfaction.
- Major areas of concern include the canteen and sports facilities, which have high dissatisfaction rates. These areas should be prioritized for improvements.
- Addressing the concerns raised in the feedback can enhance the overall satisfaction of the alumni and improve the reputation and functionality of the institution.



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Action Taken Report for Alumni Feedback

Introduction Based on the feedback provided by alumni on various facilities and ambiance at the institution, several measures have been implemented to address the areas of concern and improve overall satisfaction. This report outlines the actions taken in response to the alumni feedback.

1. Computer Laboratory Facility Feedback:

Action Taken:

- Upgraded hardware and software to the latest versions.
- Increased the number of computers to reduce wait times.
- Scheduled regular maintenance to ensure all equipment is functioning properly.

2. ICT Classroom Facility Feedback:

Action Taken:

- Enhanced audiovisual equipment and added more interactive tools.
- Conducted training sessions for faculty to maximize the use of ICT tools.
- Implemented a feedback mechanism for continuous improvement.

3. Library Facility Feedback:

Action Taken:

- Expanded the collection of books, journals, and digital resources.
- Extended library hours to accommodate students' schedules.
- Improved the study environment by adding more seating and better lighting.

4. Drinking Water Facility Feedback:

. Action Taken:

- Installed additional water dispensers in key locations.
- Conducted regular quality checks to ensure water purity.
- Implemented a maintenance schedule for timely refills and repairs.

5. Wash-room Facility Feedback:.

Action Taken:

- Renovated washrooms to improve hygiene and accessibility.
- Increased the frequency of cleaning and maintenance.
- Installed hand sanitizers and air fresheners in all washrooms.

6. Internet/Wi-Fi Facility in College Feedback:

Action Taken:



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- Upgraded the network infrastructure to provide faster and more reliable internet access.
- Increased the number of Wi-Fi hotspots across the campus.
- Implemented a support system for students facing connectivity issues.

7. Canteen Facility Feedback:

Action Taken: Since the Institute is located in the prime location, there are a good number of eateries and canteens available for the students. Hence the Institute doesn't provide canteen facilities to the students. But there is a proper designated well-maintained cafeteria for the students to have lunch. Upgraded seating arrangements in the cafeteria.

8. Cleanliness in Institution Feedback:

Action Taken:

- Hired additional cleaning staff to ensure cleanliness is maintained throughout the day.
- Implemented a waste management system for better disposal and recycling.

9. Medical Facility Feedback:

Action Taken: The Institute has MoU with renowned health care providers nearby the Institute. They conduct regular checkup drives for the Staffs.

10. Sport Facility Feedback: The Institute has indoor sports facility, due to limited area the Institute doesn't have its own playground but it rents playground occasionally.

Action Taken:

Conclusion The actions taken in response to alumni feedback aim to address the specific concerns raised and improve the overall experience at the institution. Continuous monitoring and additional feedback will be essential to ensure that these measures are effective and to identify any further areas for improvement.

Dr Shivaji Mundhe Director, IIMS



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Facilities Provided at the Institute-

> Classrooms







Ramkrishna e Natyagruha

Google

Yashaswi Education Society's

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> IT Facilities and Wifi Availability







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> Cafeteria





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> Auditorium



> Drinking Water Facility





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> Institute Fire Safety Facility

