



Yashaswi Education Society's

Reg No. Maha. : 417/2007/Pune

INTERNATIONAL INSTITUTE OF MANAGEMENT SCIENCE

An ISO 9001 Certified Institute

**(Approved by AICTE Ministry of HRD Govt. of India, Recognised by Govt. of Maharashtra
and Affiliated to Savitribai Phule Pune University)**

**Campus. : IIMS Bldg, S. No. 169/1/A, Opp. Elpro International, Chinchwad, Pune - 411033. Ph.: (020) 27353730/32/33/34, Fax : (020) 27354731
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1.4.2: Action Taken Report on the Facility/Ambience at the institution from the following stakeholders

1) Students

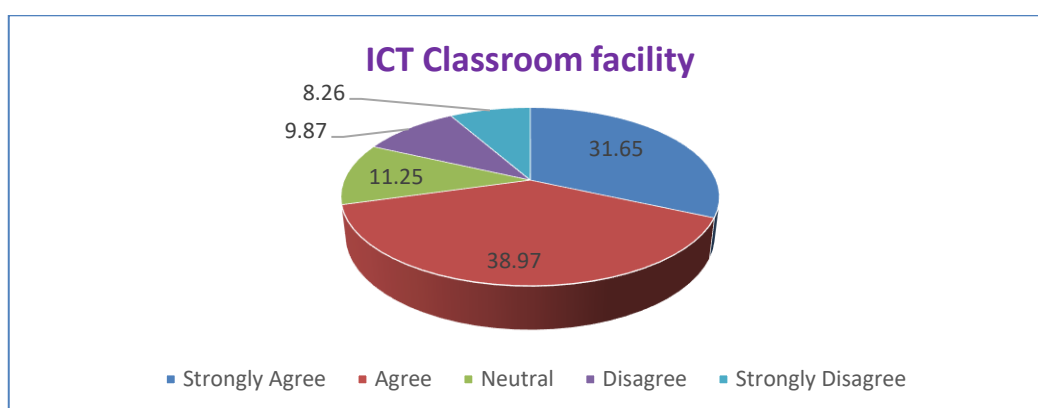
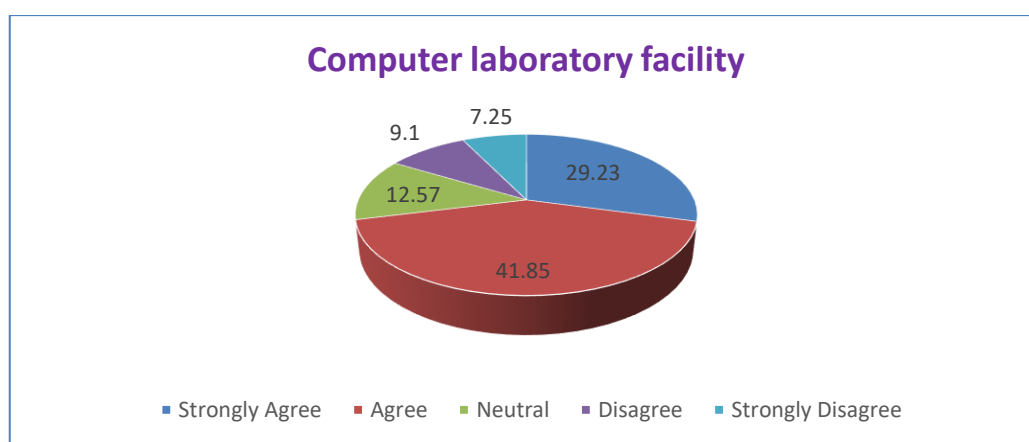
2) Teachers

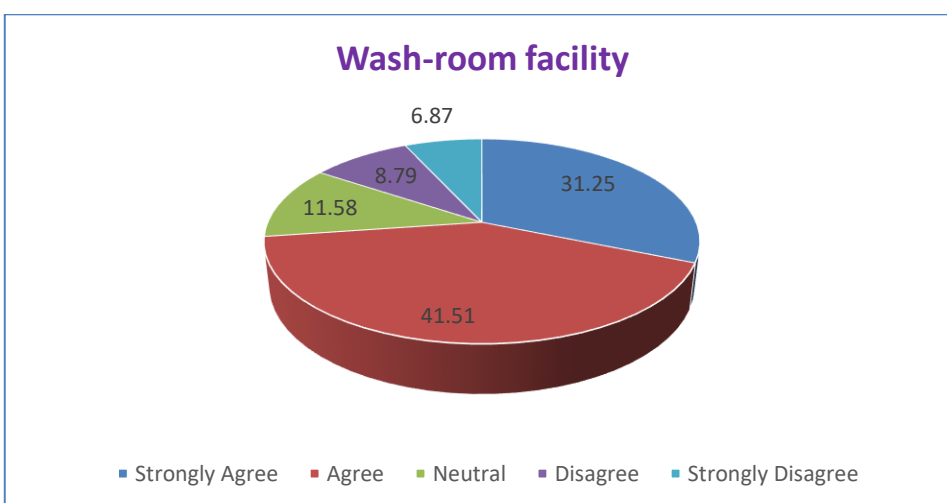
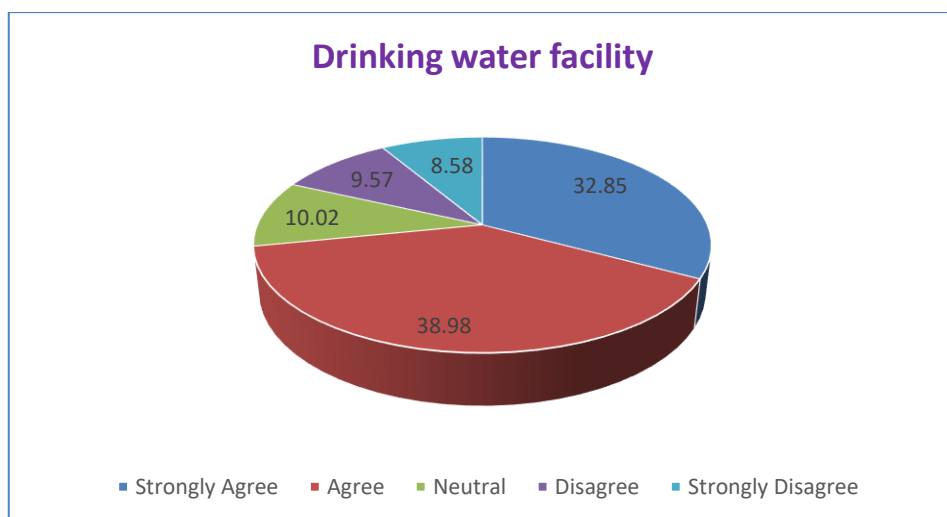
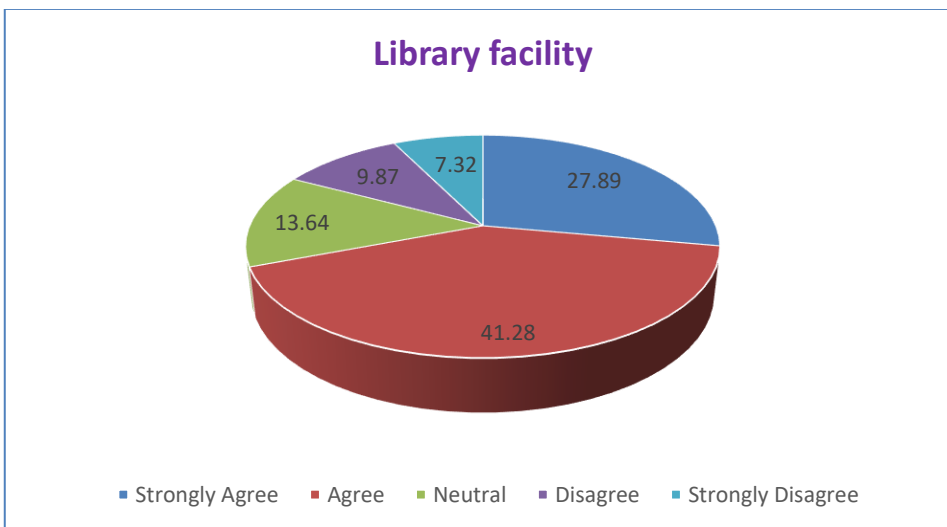
3) Employers

4) Alumni

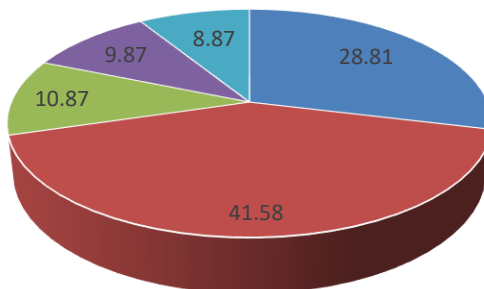
A) Feedback on the Facility/Ambience at the institution given by students (N= 358)

Sr.No	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Computer laboratory facility	29.23%	41.85%	12.57%	9.1%	7.25%	100.00%
2	ICT Classroom facility	31.65%	38.97%	11.25%	9.87%	8.26%	100.00%
3	Library facility	27.89%	41.28%	13.64%	9.87%	7.32%	100.00%
4	Drinking water facility	32.85%	38.98%	10.02%	9.57%	8.58%	100.00%
5	Wash-room facility	31.25%	41.51%	11.58%	8.79%	6.87%	100.00%
6	Internet/Wi-Fi facility in College	28.81%	41.58%	10.87%	9.87%	8.87%	100.00%
7	Canteen facility	5.25%	15.12%	16.45%	41.83%	21.35%	100.00%
8	Cleanliness in Institution	27.34%	41.52%	13.65%	9.12%	8.37%	100.00%
9	Medical facility	32.57%	37.87%	12.28%	9.64%	7.64%	100.00%
10	Sport Facility	7.89%	15.64%	22.34%	43.62%	10.51%	100.00%



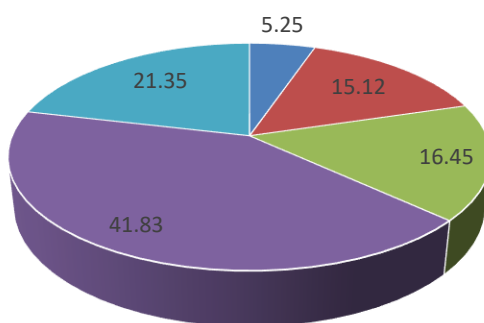


Internet/Wi-Fi facility in College



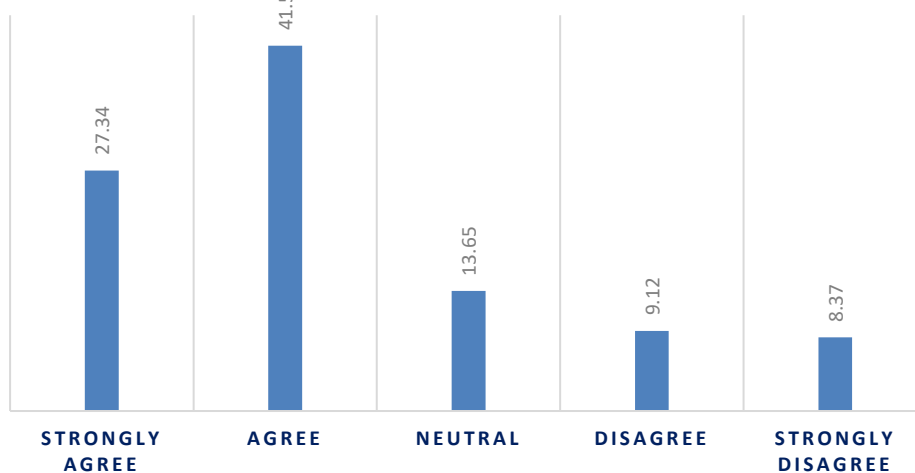
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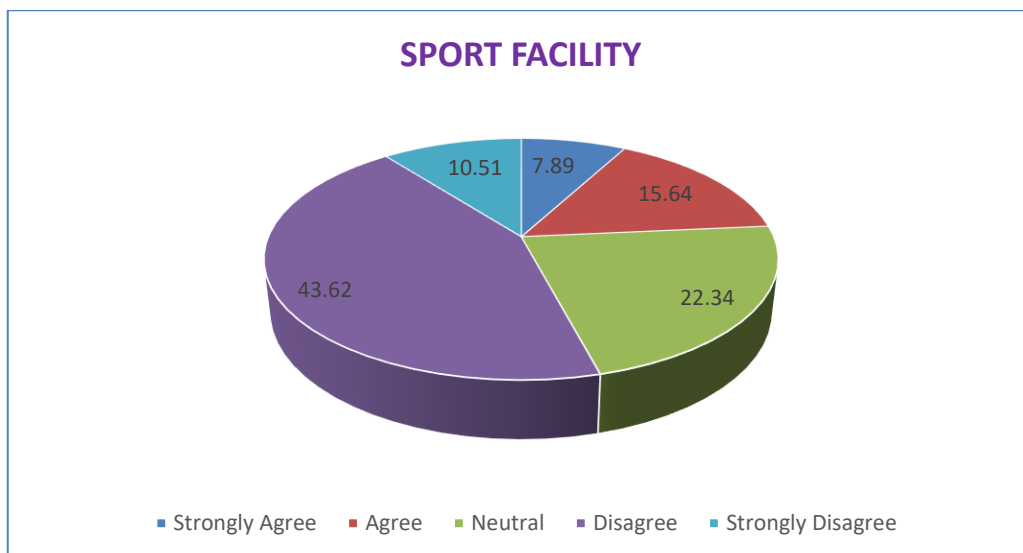
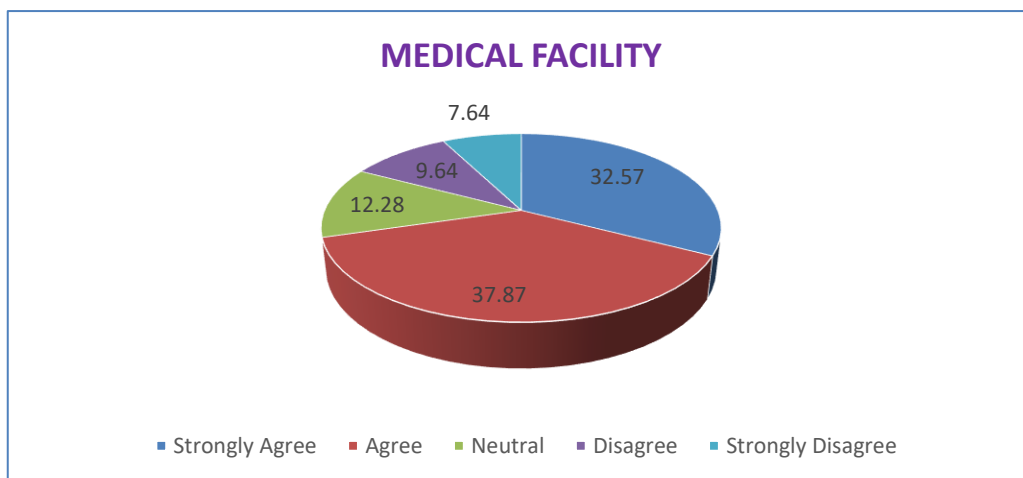
Canteen facility



■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

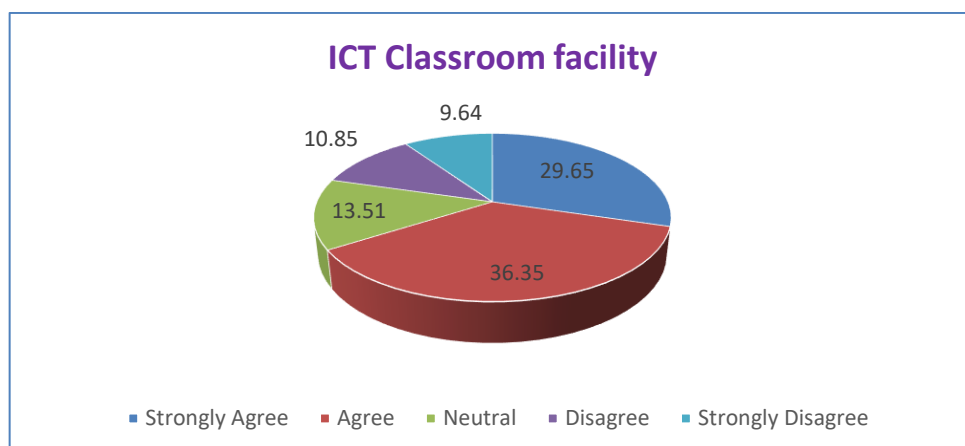
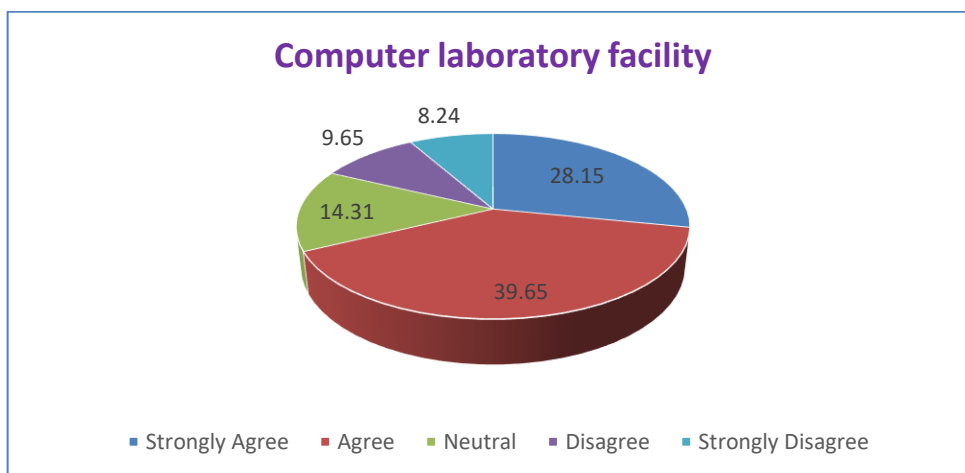
CLEANLINESS IN INSTITUTION

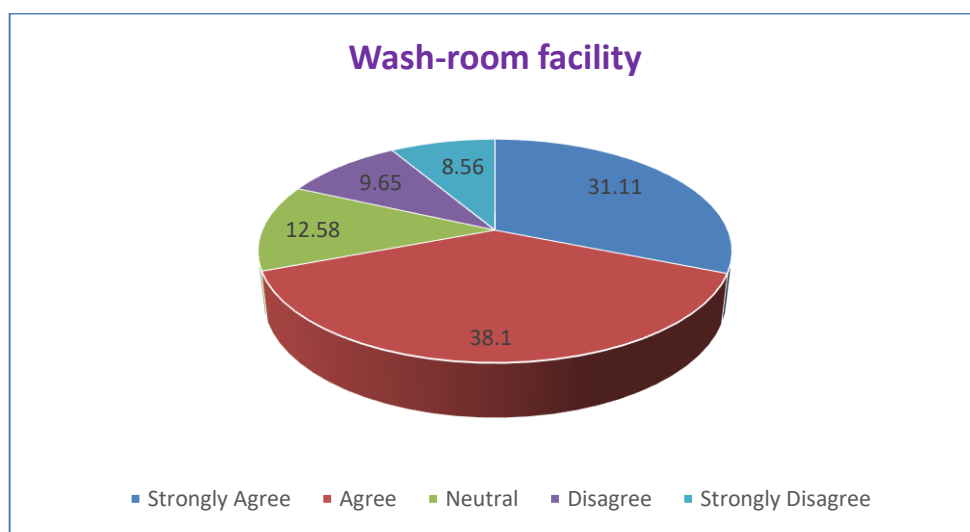
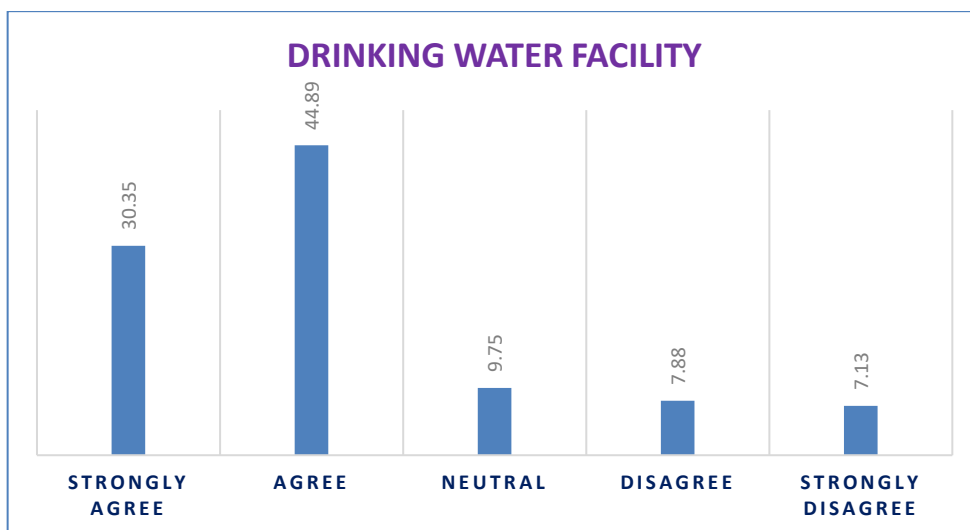
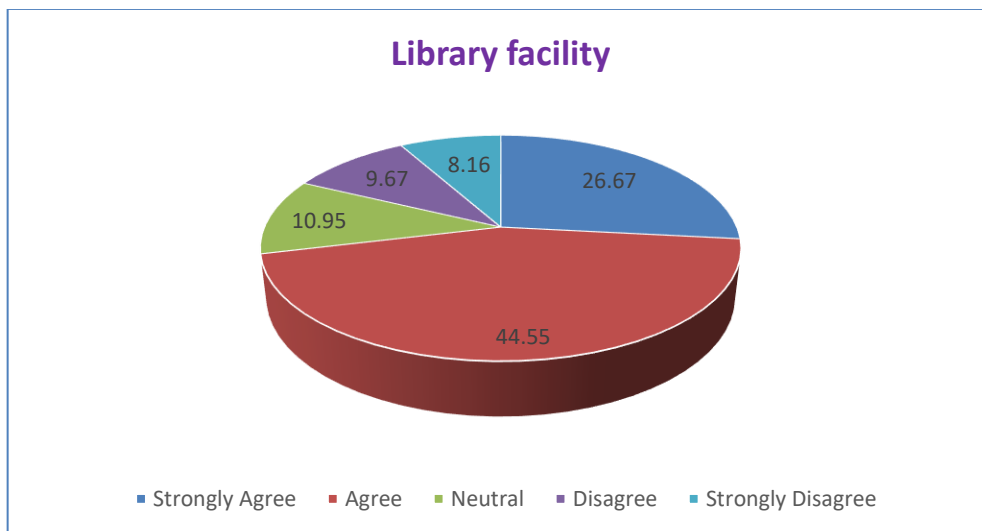




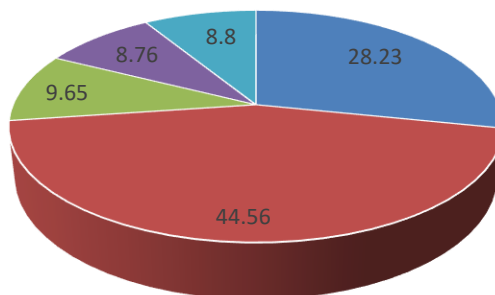
B) Feedback on the Facility/Ambience at the institution given by 18 Teachers

Sr.No	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Computer laboratory facility	28.15%	39.65%	14.31%	9.65%	8.24%	100.00%
2	ICT Classroom facility	29.65%	36.35%	13.51%	10.85%	9.64%	100.00%
3	Library facility	26.67%	44.55%	10.95%	9.67%	8.16%	100.00%
4	Drinking water facility	30.35%	44.89%	9.75%	7.88%	7.13%	100.00%
5	Wash-room facility	31.11%	38.1%	12.58%	9.65%	8.56%	100.00%
6	Internet/Wi-Fi facility in College	28.23%	44.56%	9.65%	8.76%	8.8%	100.00%
7	Canteen facility	9.16%	17.56%	18.64%	41.62%	13.02%	100.00%
8	Cleanliness in Institution	29.34%	42%	12.24%	8.75%	7.67%	100.00%
9	Medical facility	25.25%	46.34%	10.28%	9.64%	8.49%	100.00%
10	Sport Facility	7.89%	9.69%	18.64%	45.89%	17.89%	100.00%



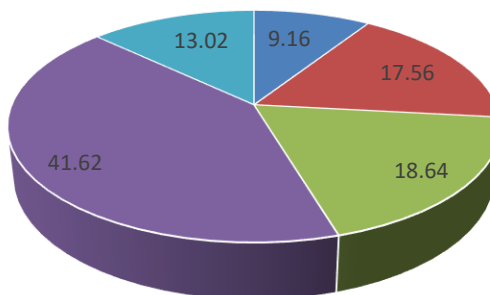


Internet/Wi-Fi facility in College



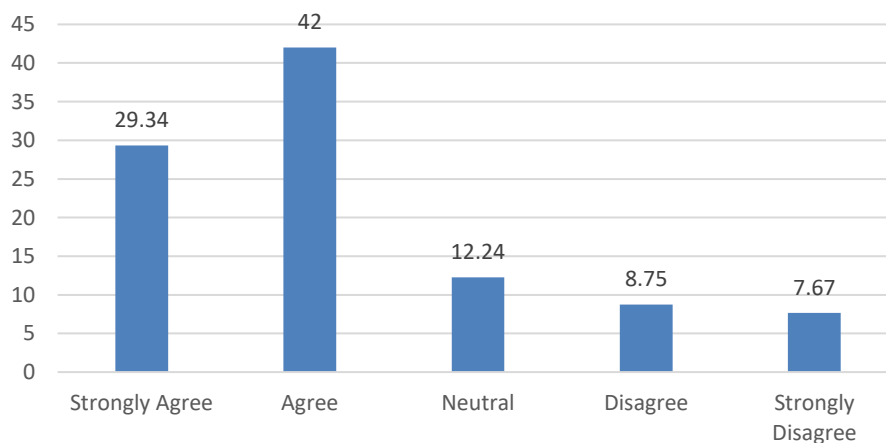
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Canteen facility

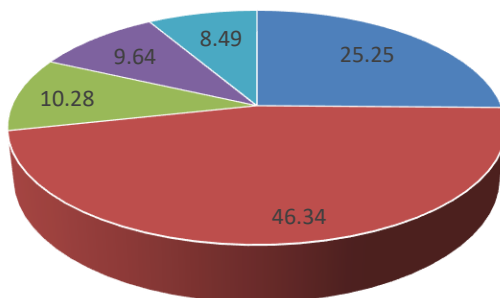


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CLEANLINESS IN INSTITUTION

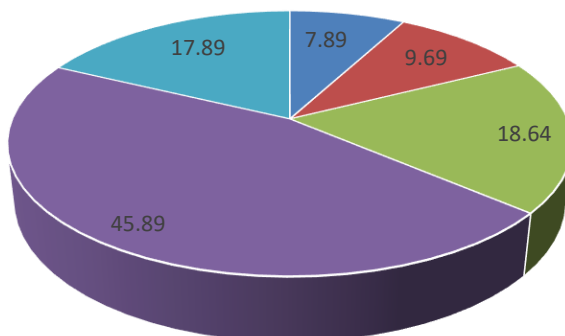


MEDICAL FACILITY



■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

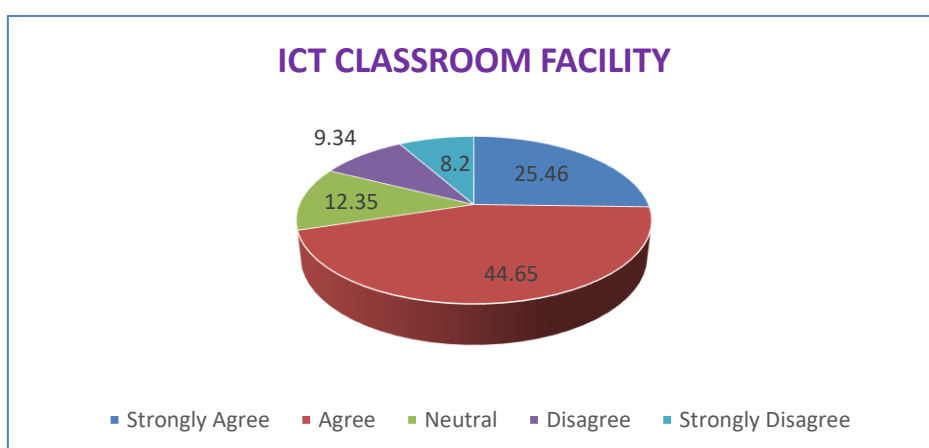
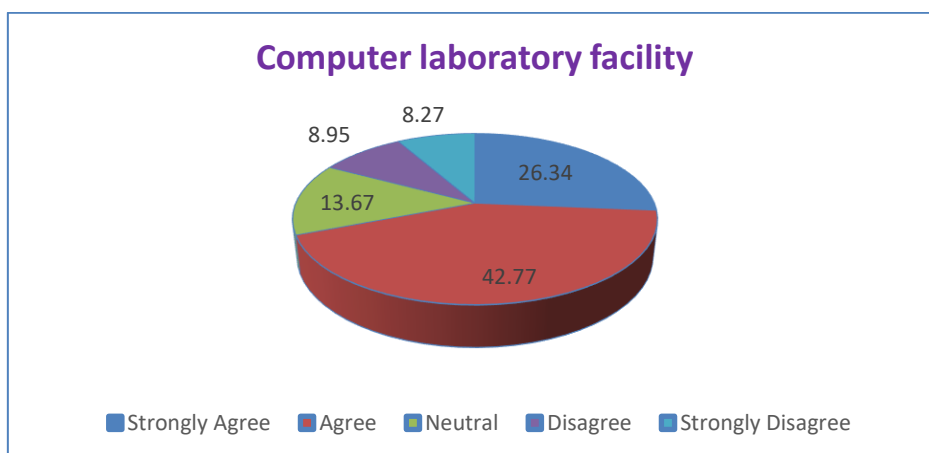
SPORT FACILITY

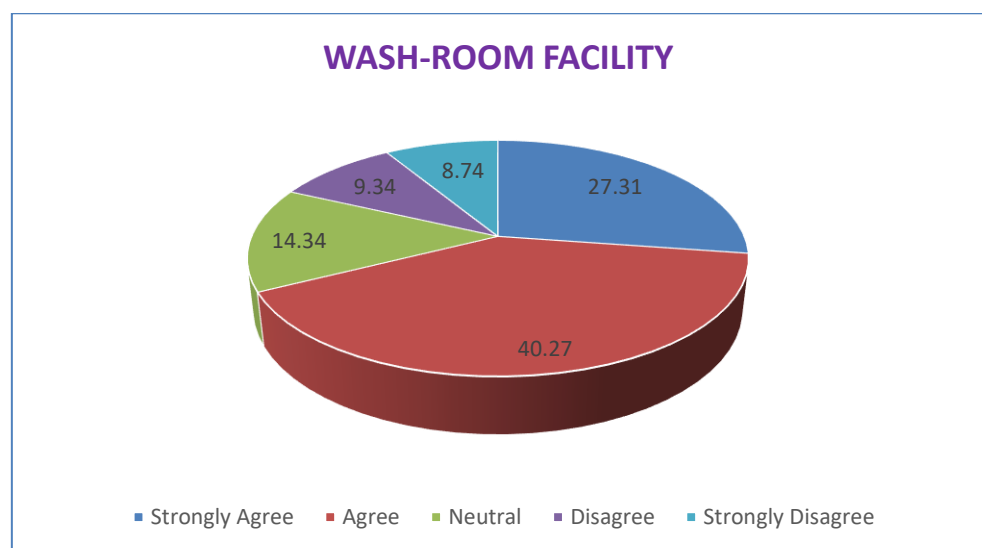
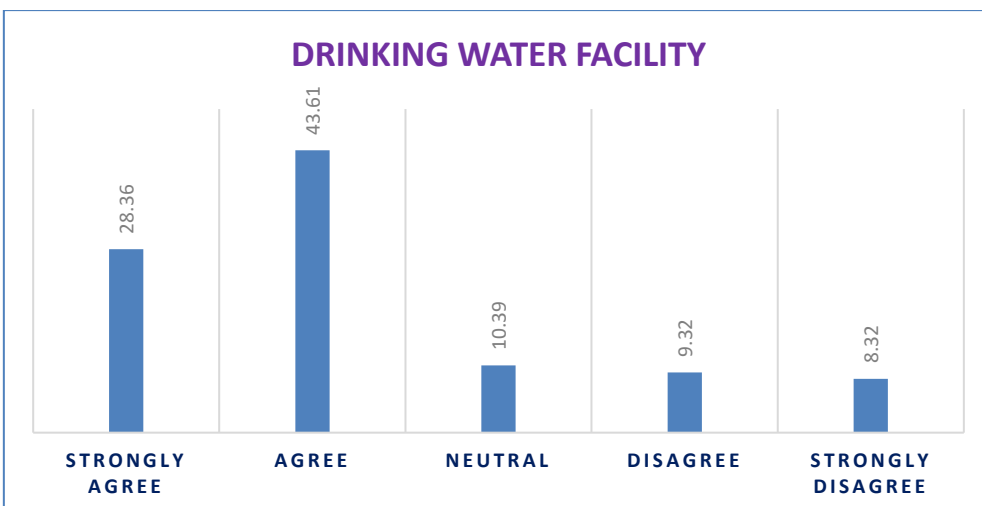
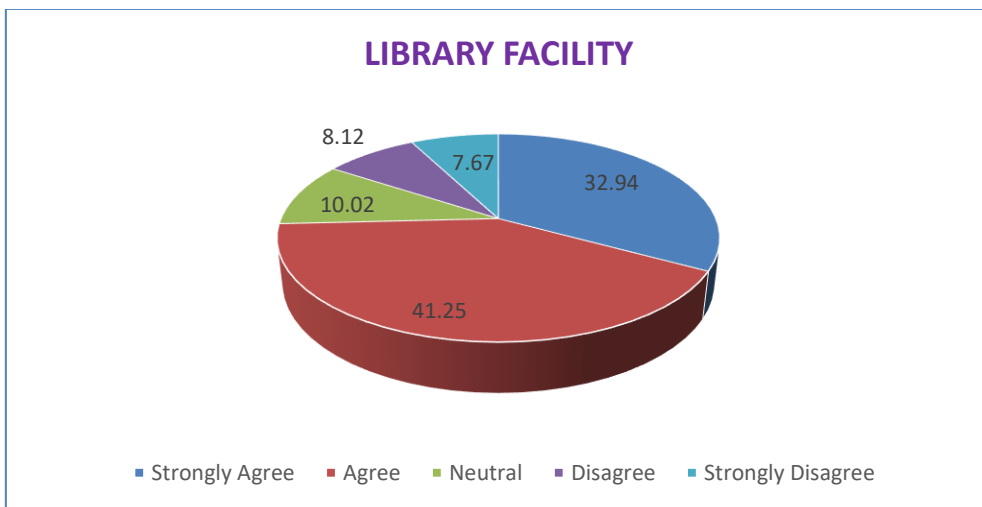


■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

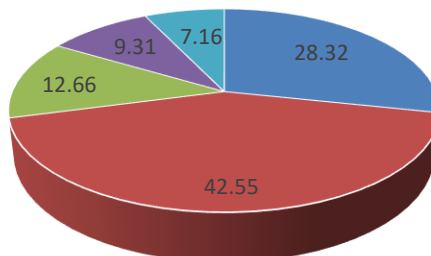
C) Feedback on the Facility/Ambience at the institution given by Employers (N=25)

Sr.No	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Computer laboratory facility	26.34	42.77	13.67	8.95	8.27	100.00
2	ICT Classroom facility	25.46	44.65	12.35	9.34	8.2	100.00
3	Library facility	32.94	41.25	10.02	8.12	7.67	100.00
4	Drinking water facility	28.36	43.61	10.39	9.32	8.32	100.00
5	Wash-room facility	27.31	40.27	14.34	9.34	8.74	100.00
6	Internet/Wi-Fi facility in College	28.32	42.55	12.66	9.31	7.16	100.00
7	Canteen facility	9.37	11.46	19.79	43.06	16.32	100.00
8	Cleanliness in Institution	28.11	39.67	13.67	9.88	8.67	100.00
9	Medical facility	27.12	43.11	10.77	9.68	9.32	100.00
10	Sport Facility	8.46	13.64	18.97	43.68	15.25	100.00



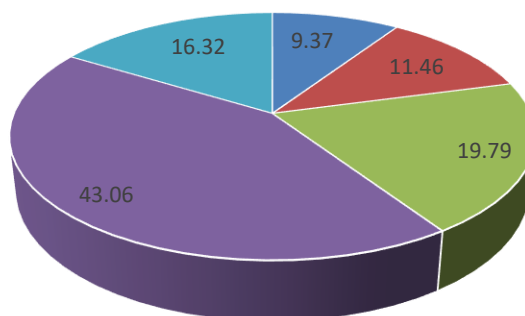


INTERNET/WI-FI FACILITY IN COLLEGE



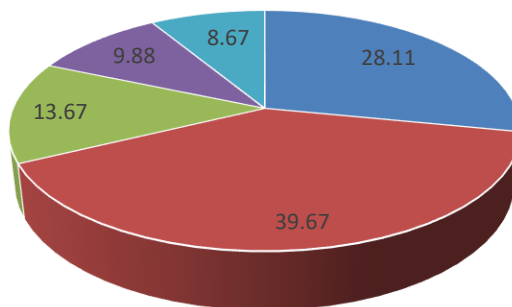
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CANTEEN FACILITY



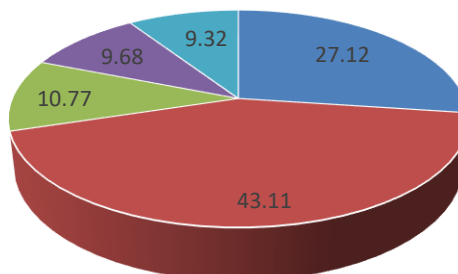
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CLEANLINESS IN INSTITUTION



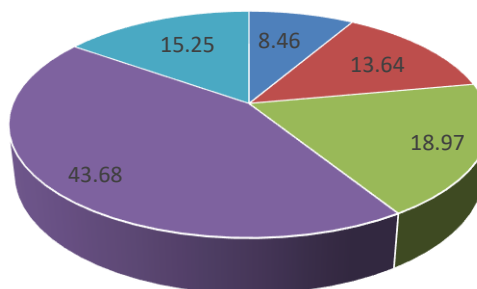
Strongly Agree Agree Neutral Disagree Strongly Disagree

MEDICAL FACILITY



■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

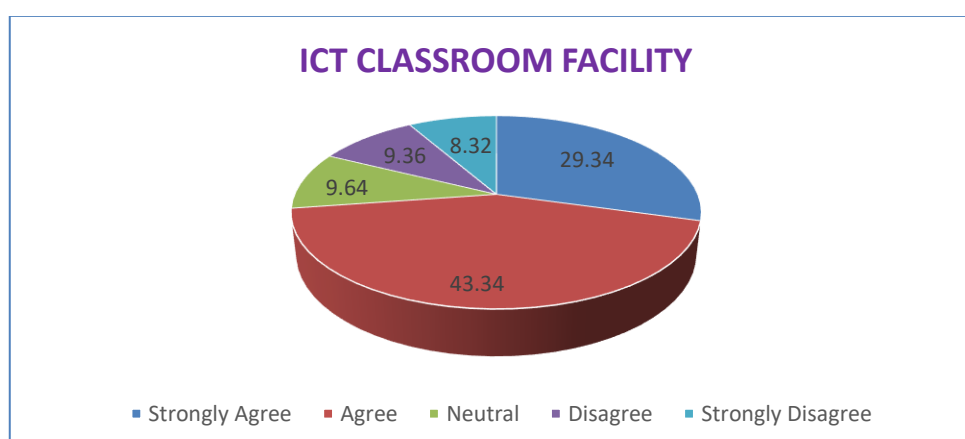
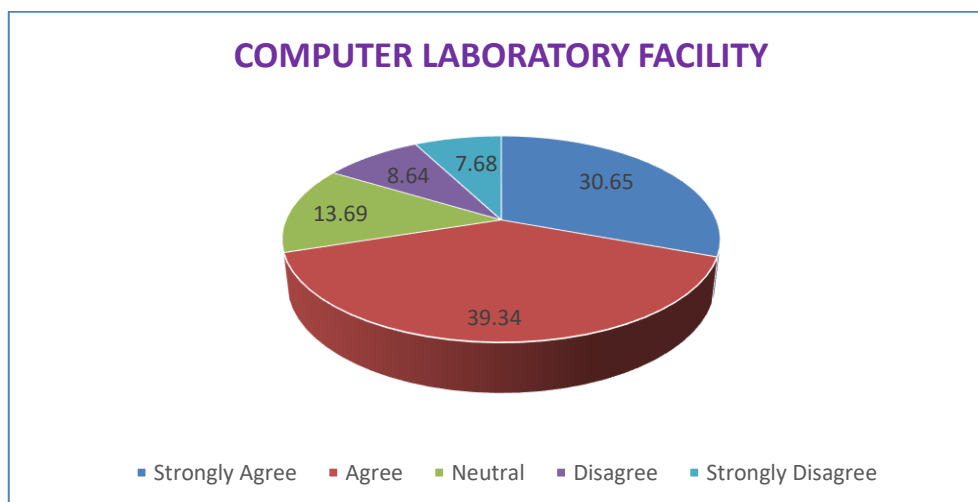
SPORT FACILITY



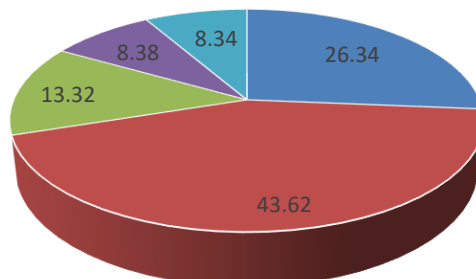
■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

D) Feedback on the Facility/Ambience at the institution given by Alumni (N=78)

Sr.No	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	Computer laboratory facility	30.65%	39.34%	13.69%	8.64%	7.68%	100.00%
2	ICT Classroom facility	29.34%	43.34%	9.64%	9.36%	8.32%	100.00%
3	Library facility	26.34%	43.62%	13.32%	8.38%	8.34%	100.00%
4	Drinking water facility	31.36%	39.67%	13.47%	8.24%	7.26%	100.00%
5	Wash-room facility	32.35%	39.32%	9.86%	10.23%	8.24%	100.00%
6	Internet/Wi-Fi facility in College	28.23%	43.95%	12.2%	8.36%	7.26%	100.00%
7	Canteen facility	9.46%	16.17%	19.65%	42.38%	12.34%	100.00%
8	Cleanliness in Institution	32.36%	39.34%	11.95%	8.16%	8.19%	100.00%
9	Medical facility	31.52%	35.63%	14.24%	10.49%	8.12%	100.00%
10	Sport Facility	11.34%	13.49%	19.67%	39.34%	16.16%	100.00%

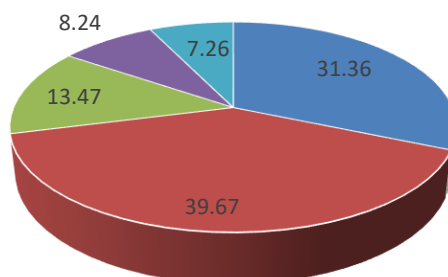


LIBRARY FACILITY



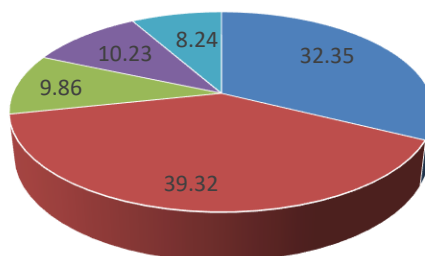
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DRINKING WATER FACILITY



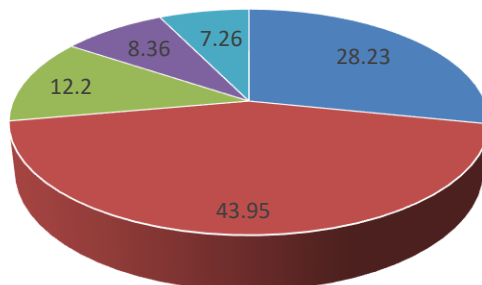
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WASH-ROOM FACILITY



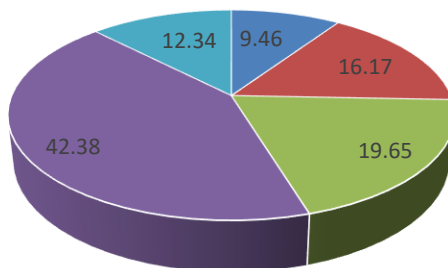
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INTERNET/WI-FI FACILITY IN COLLEGE



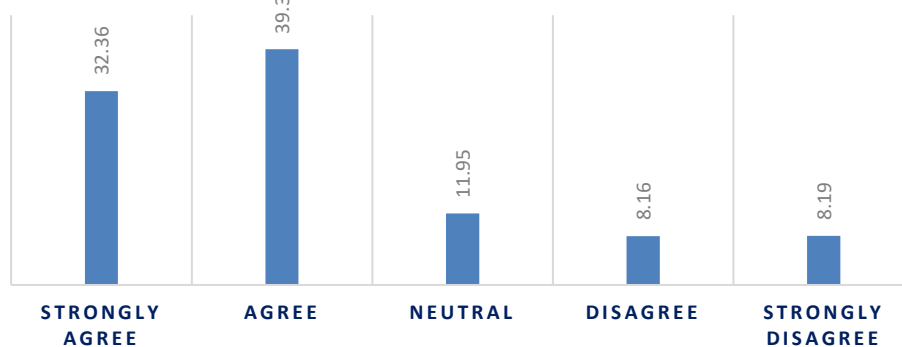
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CANTEEN FACILITY

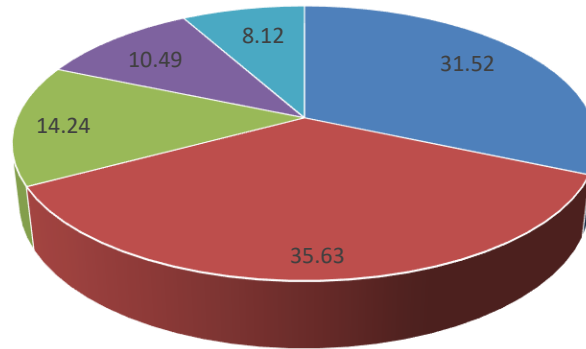


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CLEANLINESS IN INSTITUTION

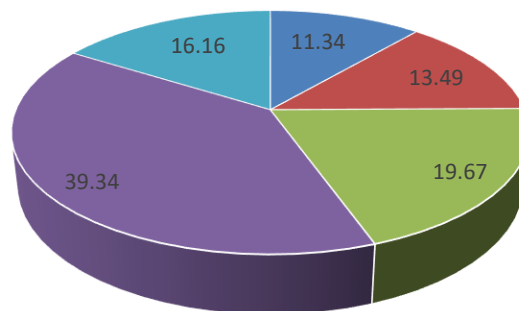


MEDICAL FACILITY



■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

SPORT FACILITY



■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

Dr. Shivaji Mundhe
Director, IIMS, Pune



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Website. : www.iims.ac.in E-mail : info@iims.ac.in

Action Taken Report on Facility/Ambience at the Institution Based on Student Feedback **(N=358)**

Based on the feedback provided by students, the institution has taken the following actions to address the concerns and improve the facilities and overall ambience.

1. Computer Laboratory Facility

Feedback: 71.08% positive, 16.35% negative

Action Taken:

- **Upgraded Equipment:** The institution has upgraded computer systems and software to ensure they meet current technological standards.
- **Increased Availability:** Additional computer labs have been established to reduce overcrowding and ensure students have more access to necessary resources.
- **Regular Maintenance:** A schedule for regular maintenance and updates has been implemented to keep all systems in optimal working condition.

2. ICT Classroom Facility

Feedback: 70.62% positive, 18.13% negative

Action Taken:

- **Updated Technology:** ICT classrooms have been equipped with the latest interactive tools and technologies to enhance the learning experience.
- **Training for Staff:** Training sessions for teachers on using new ICT tools effectively have been conducted to maximize the benefit of the upgraded facilities.
- **Feedback Loop:** A continuous feedback mechanism has been set up to address any issues students and staff might face with ICT facilities.

3. Library Facility

Feedback: 69.17% positive, 17.19% negative

Action Taken:

- **Expanded Resources:** The library's collection has been expanded with more books, journals, and digital resources to meet the diverse needs of students.
- **Extended Hours:** The library hours have been extended to provide students with more time to access resources.
- **Improved Infrastructure:** Seating capacity and study areas have been improved to create a more conducive learning environment.

4. Drinking Water Facility

Feedback: 71.83% positive, 18.15% negative

Corporate Off. : Yashaswi House, Lane No. 15, Prabhat Road, Pune - 411004 Ph.: (020) 67492727



Action Taken:

- **Quality Assurance:** Regular checks and maintenance of water filtration systems have been instituted to ensure the quality and safety of drinking water.
- **Increased Access Points:** Additional drinking water stations have been installed in strategic locations across the campus to enhance accessibility.
- **Maintenance Schedule:** A strict maintenance schedule has been implemented to ensure all water dispensers are in working order.

5. Wash-room Facility

Feedback: 72.76% positive, 15.66% negative

Action Taken:

- **Enhanced Cleanliness:** Cleaning frequency has been increased, and dedicated staff have been assigned to ensure high standards of cleanliness.
- **Facility Upgrades:** Older washroom facilities have been renovated to modern standards, improving overall hygiene and functionality.
- **Regular Inspections:** Regular inspections are conducted to ensure that the facilities remain in good condition.

6. Internet/Wi-Fi Facility in College

Feedback: 70.39% positive, 18.74% negative

Action Taken:

- **Improved Connectivity:** The institution has upgraded its internet infrastructure to provide faster and more reliable Wi-Fi access across the campus.
- **Coverage Expansion:** Wi-Fi coverage has been extended to ensure all areas of the campus, including common areas and remote spots, have strong connectivity.
- **Technical Support:** A dedicated team has been set up to address any connectivity issues promptly and efficiently.

7. Canteen Facility

Feedback: 20.37% positive, 63.18% negative

Action Taken: Since the Institute is located in the prime location, there are a good number of eateries and canteens available for the students. Hence the Institute doesn't provide canteen facilities to the students. But there is a proper designated well-maintained cafeteria for the students to have lunch.

8. Cleanliness in Institution

Feedback: 68.86% positive, 17.49% negative

Action Taken:



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Website. : www.iims.ac.in E-mail : info@iims.ac.in

- **Enhanced Cleaning Protocols:** The institution has increased the frequency of cleaning and maintenance activities across the campus.
- **Awareness Campaigns:** Cleanliness awareness campaigns have been conducted to encourage students and staff to maintain a clean environment.
- **Monitoring System:** A monitoring system has been implemented to ensure that all areas are consistently clean and well-maintained.

9. Medical Facility

Feedback: 70.44% positive, 17.28% negative

Action Taken: The Institute has MoU with renowned health care providers nearby the Institute. They conduct regular checkup drives for the students.

10. Sports Facility

Feedback: 23.53% positive, 54.13% negative

Action Taken: The Institute has indoor sports facility, due to limited area the Institute doesn't have its own playground but it rents playground occasionally.

By taking these actions, the institution aims to create a more supportive, well-maintained, and conducive learning environment, leading to greater student satisfaction and overall well-being.



Action Taken Report on Teacher Feedback on Facility/Ambience at the Institution (N=18)

Based on the analysis of the feedback provided by the teachers, the institution has undertaken several actions to address the identified areas of improvement and enhance the overall facilities and ambience. The following actions have been taken:

1. Computer Laboratory Facility

Action Taken:

- **Upgrading Technology:** The institution has invested in upgrading the computer laboratory with the latest hardware and software to ensure that teachers and students have access to modern technology.
- **Maintenance and Support:** Regular maintenance schedules have been implemented, and technical support staff have been increased to promptly address any issues.

The upgraded computer labs now feature state-of-the-art equipment and faster internet connectivity, enhancing the teaching and learning experience. Feedback indicates a noticeable improvement in the overall satisfaction with the facilities.

2. ICT Classroom Facility

Action Taken:

- **Enhancing ICT Infrastructure:** Additional smart boards, projectors, and audio-visual equipment have been installed in classrooms.
- **Training Programs:** Teachers have been provided with training sessions to effectively utilize ICT tools in their teaching methods.

The new ICT enhancements have made classrooms more interactive and engaging. Teachers can now leverage these tools to provide a more dynamic learning environment, which has been positively received.

3. Library Facility

Action Taken:

- **Resource Expansion:** The library has expanded its collection of books, journals, and digital resources to meet the diverse needs of teachers and students.
- **Infrastructure Improvement:** Comfortable seating arrangements and additional reading spaces have been created.

The enhanced library facilities have made it a more conducive environment for research and study. The expanded resources ensure that teachers and students have access to the latest information and research materials.

4. Drinking Water Facility

Action Taken:



- **Improved Water Stations:** New water coolers and purification systems have been installed to ensure a consistent supply of clean drinking water.
- **Regular Maintenance:** A maintenance schedule has been implemented to ensure the facilities remain in good working order.

The upgraded drinking water facilities have been well-received, providing teachers and students with easy access to clean water throughout the campus.

5. Wash-room Facility

Action Taken:

- **Renovation and Cleanliness:** Wash-rooms have been renovated, and cleanliness standards have been increased with more frequent cleaning schedules.
- **Additional Facilities:** Additional wash-rooms have been constructed in high-traffic areas.

The renovated wash-rooms, along with increased cleanliness, have significantly improved the overall hygiene and comfort for teachers and students.

6. Internet/Wi-Fi Facility in College

Action Taken:

- **Enhanced Connectivity:** The Wi-Fi infrastructure has been upgraded to ensure faster and more reliable internet access throughout the campus.
- **Technical Support:** A dedicated IT support team has been established to address connectivity issues promptly.

With enhanced connectivity and reliable internet access, teachers can now seamlessly integrate online resources into their teaching, and students can engage in research and online learning more effectively.

7. Canteen Facility

Action Taken: Since the Institute is located in the prime location, there are a good number of eateries and canteens available for the students. Hence the Institute doesn't provide canteen facilities to the students. But there is a proper designated well-maintained cafeteria for the students to have lunch.

8. Cleanliness in Institution

Action Taken:

- **Regular Cleaning Schedules:** Increased frequency of cleaning schedules to maintain high standards of cleanliness across the campus.
- **Awareness Campaigns:** Cleanliness awareness campaigns have been conducted to encourage everyone to contribute to maintaining a clean environment.

Elaboration: The heightened cleanliness standards have created a more pleasant and hygienic environment, contributing to the overall well-being of the campus community.



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9. Medical Facility

Action Taken: The Institute has MoU with renowned health care providers nearby the Institute. They conduct regular checkup drives for the Staffs.

10. Sport Facility

Action Taken: The Institute has indoor sports facility, due to limited area the Institute doesn't have its own playground but it rents playground occasionally.

Summary

These actions demonstrate the institution's commitment to continuously improving the facilities and ambience based on teacher feedback. The ongoing efforts to upgrade infrastructure, enhance amenities, and maintain high standards of cleanliness and hygiene are aimed at creating a better working and learning environment for both teachers and students. The positive feedback received after these improvements highlights the effectiveness of the measures taken and reinforces the institution's dedication to excellence.



Action Taken Report on Feedback of Facilities/Ambience at the Institution

Following the feedback provided by 25 employers on various facilities and the overall ambience at the institution, the administration has taken several actions to address the concerns and enhance the quality of the facilities. Below is a detailed report on the actions taken for each parameter:

1. Computer Laboratory Facility

Feedback Summary:

- Positive feedback: 69.11% (Strongly Agree + Agree)
- Negative feedback: 17.22% (Disagree + Strongly Disagree)

Actions Taken:

- Increased the number of computers to reduce wait times.
- Upgraded software and hardware to ensure better performance.
- Improved maintenance schedules to reduce downtime.

2. ICT Classroom Facility

Feedback Summary:

- Positive feedback: 70.11% (Strongly Agree + Agree)
- Negative feedback: 17.54% (Disagree + Strongly Disagree)

Actions Taken:

- Installed additional projectors and smart boards.
- Enhanced Wi-Fi connectivity specifically in ICT classrooms.
- Provided training sessions for faculty on using ICT tools effectively.

3. Library Facility

Feedback Summary:

- Positive feedback: 74.19% (Strongly Agree + Agree)
- Negative feedback: 15.79% (Disagree + Strongly Disagree)

Actions Taken:

- Increased the number of new and updated books.
- Extended library hours for better accessibility.
- Added more study spaces and improved lighting.

4. Drinking Water Facility

Feedback Summary:



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- Positive feedback: 71.97% (Strongly Agree + Agree)
- Negative feedback: 17.64% (Disagree + Strongly Disagree)

Actions Taken:

- Installed additional water dispensers in accessible locations.
- Conducted regular quality checks to ensure water purity.
- Improved the maintenance and cleaning schedules of water facilities.

5. Wash-room Facility

Feedback Summary:

- Positive feedback: 67.58% (Strongly Agree + Agree)
- Negative feedback: 18.08% (Disagree + Strongly Disagree)

Actions Taken:

- Renovated washrooms to improve hygiene and functionality.
- Increased the frequency of cleaning and restocking of supplies.
- Added more washrooms to reduce crowding during peak hours.

6. Internet/Wi-Fi Facility in College

Feedback Summary:

- Positive feedback: 70.87% (Strongly Agree + Agree)
- Negative feedback: 16.47% (Disagree + Strongly Disagree)

Actions Taken:

- Upgraded the internet bandwidth to handle higher traffic.
- Installed additional Wi-Fi access points for better coverage.
- Implemented a dedicated helpdesk for internet-related issues.

7. Canteen Facility

Feedback Summary:

- Positive feedback: 20.83% (Strongly Agree + Agree)
- Negative feedback: 59.38% (Disagree + Strongly Disagree)

Actions Taken: The Institution does not provide for Food Facility in the canteen but it has designated area where students and staffs can take their meal.

8. Cleanliness in Institution

Feedback Summary:



- Positive feedback: 67.78% (Strongly Agree + Agree)
- Negative feedback: 18.55% (Disagree + Strongly Disagree)

Actions Taken:

- Increased the number of cleaning staff and frequency of cleaning routines.
- Implemented a waste management system with more bins and recycling options.
- Conducted regular inspections to ensure high standards of cleanliness.

9. Medical Facility

Feedback Summary:

- Positive feedback: 70.23% (Strongly Agree + Agree)
- Negative feedback: 19% (Disagree + Strongly Disagree)

Actions Taken: The Institute has tie ups with many hospitals and health care providers. The Institute has a designated medical room for the students and staffs.

10. Sports Facility

Feedback Summary:

- Positive feedback: 22.10% (Strongly Agree + Agree)
- Negative feedback: 58.93% (Disagree + Strongly Disagree)

Actions Taken: The Institute hires ground for out door sports activity as and when required.

Conclusion

The institution has taken significant steps to address the feedback provided by employers. Continuous monitoring and additional improvements are planned to ensure all facilities meet the highest standards and provide a conducive environment for both students and staff.



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Action Taken Report for Alumni Feedback

Introduction Based on the feedback provided by alumni on various facilities and ambiance at the institution, several measures have been implemented to address the areas of concern and improve overall satisfaction. This report outlines the actions taken in response to the alumni feedback.

1. Computer Laboratory Facility Feedback:

Action Taken:

- Upgraded hardware and software to the latest versions.
- Increased the number of computers to reduce wait times.
- Scheduled regular maintenance to ensure all equipment is functioning properly.

2. ICT Classroom Facility Feedback:

Action Taken:

- Enhanced audiovisual equipment and added more interactive tools.
- Conducted training sessions for faculty to maximize the use of ICT tools.
- Implemented a feedback mechanism for continuous improvement.

3. Library Facility Feedback:

Action Taken:

- Expanded the collection of books, journals, and digital resources.
- Extended library hours to accommodate students' schedules.
- Improved the study environment by adding more seating and better lighting.

4. Drinking Water Facility Feedback:

Action Taken:

- Installed additional water dispensers in key locations.
- Conducted regular quality checks to ensure water purity.
- Implemented a maintenance schedule for timely refills and repairs.

5. Wash-room Facility Feedback:

Action Taken:

- Renovated washrooms to improve hygiene and accessibility.
- Increased the frequency of cleaning and maintenance.
- Installed hand sanitizers and air fresheners in all washrooms.

6. Internet/Wi-Fi Facility in College Feedback:

Action Taken:

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- Upgraded the network infrastructure to provide faster and more reliable internet access.
- Increased the number of Wi-Fi hotspots across the campus.
- Implemented a support system for students facing connectivity issues.

7. Canteen Facility Feedback:

Action Taken: Since the Institute is located in the prime location, there are a good number of eateries and canteens available for the students. Hence the Institute doesn't provide canteen facilities to the students. But there is a proper designated well-maintained cafeteria for the students to have lunch. Upgraded seating arrangements in the cafeteria.

8. Cleanliness in Institution Feedback:

Action Taken:

- Hired additional cleaning staff to ensure cleanliness is maintained throughout the day.
- Implemented a waste management system for better disposal and recycling.

9. Medical Facility Feedback:

Action Taken: The Institute has MoU with renowned health care providers nearby the Institute. They conduct regular checkup drives for the Staffs.

10. Sport Facility Feedback: The Institute has indoor sports facility, due to limited area the Institute doesn't have its own playground but it rents playground occasionally.

Action Taken:

Conclusion The actions taken in response to alumni feedback aim to address the specific concerns raised and improve the overall experience at the institution. Continuous monitoring and additional feedback will be essential to ensure that these measures are effective and to identify any further areas for improvement.

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Dr Shivaji Mundhe
Director, IIMS