

## AN APPLICATION OF ICT FOR SMART E-GOVERNANCE IN INDIA: FORTHCOMING CHALLENGES AND PROSPECTS

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### ABSTRACT

*E-Governance is online web application and it gives the admittance to government information and services to the community. This white paper discusses on need of e-governance, models, e-governance evolution and teledensity according to state, and the examples of e-governance websites. Also, the paper briefs about the implementation of e-governance, the challenges that India need to face for successful execution of e-governance, contemporary and future status of e-governance in India and it future benefits.*

*Keywords: Information and Communication Technology, Government, Citizens, Business, SMART*

### INTRODUCTION

Electronic governance (e-governance) is used to expand the government's usefulness, proficiency, services etc. by using the current technologies like ICT (Information and communication technologies). In other words, by using Internet, LAN, and Mobile etc. E-governance is an emerging trend of reinvention of government's services for the public. Electronic Governance can also be known as providing citizens the choice of accessing the government's information and services anytime and anywhere. While e-Governance entails the processes used to provide services to the public, e-governance is the tool to accomplish e-Governance. and it is very important for strengthening democracy and good governance. E-government adds the various aspect of government business operations over the Internet.

### NEED OF E-GOVERNANCE

E-governance is used to transmute citizen facility,

offer access to data to authorize citizens, improve citizen economic and social opportunities etc. It maintains the information flow among citizen and government. There are mainly two facets of e-governance first one is self service wherein citizens can help themselves wherever and whenever required and the second thing is government can focus on its resources and community integration which is very essentials and important, to improve the interaction between business and industry, access of government information to the citizens, and better and efficient management of government. It provides information of government services to citizen So E-Governance is very useful to construct SMART - Simple Moral Accountable Responsive Transparent governance.

### E-GOVERNANCE DEVELOPMENT IN INDIA

The above figure no.1 represents the e-governance. It has originated in India in 1970's aimed towards use of government applications from anywhere and

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